

CONTACT

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OBJECTIVE

Enthusiastic and customer-focused individual seeking a cabin crew position to leverage strong communication skills and a passion for travel. Committed to ensuring passenger safety and comfort while delivering exceptional service.

EXPERIENCE

10/2025 - Present	<ul style="list-style-type: none">PASSENGER HANDLING INTERNSHIP AFRICA FLIGHT SERVICES<ul style="list-style-type: none">•Handling check-ins and assisting with boarding.•Giving flight information and directing passengers to departure gates.• Checking boarding passes at the departure gate.• Escorting people who requires assistance and unaccompanied children.•Dealing with issues from delayed, canceled or missed flights.
4/2023 - 9/2025	<ul style="list-style-type: none">SALES LADY BEE UNIQUE BABY SHOP<ul style="list-style-type: none">•Greet customers.•Help customers find items in the store.•Check for stock at other branches or order requested stock for customers.•Provide customers with information about items.•Ring up purchases.•Elevate complaints to management.Keep track of inventory.
4/2022 - 9/2022	<ul style="list-style-type: none">M-PESA AGENT GENESIS GEN. SHOP<ul style="list-style-type: none">•Making M-pesa transactions to our esteemed clients.•Reconciling the day's transactions.•Banking and maintaining approved float and cash amounts.•Registering new customers to the safaricom services.

EDUCATION

2022-2023	<ul style="list-style-type: none">KENYA AERONAUTICAL COLLEGE Cabin crew training Pass
2018-2021	<ul style="list-style-type: none">Dr. MWENJE HIGH SCHOOL Kenya Certificate Of Secondary Education

SKILLS

- Customer service
- Excellent communication skills
- Problem solving skills
- Effective time management
- Effective team leader
- Computer skiing