

## CONTACT

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## OBJECTIVE

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Enthusiastic and customer-focused individual seeking a cabin crew position to leverage strong communication skills and a passion for travel. Committed to ensuring passenger safety and comfort while delivering exceptional service.

## EXPERIENCE

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10/2025 - Present

- **PASSENGER HANDLING INTERNSHIP**  
AFRICA FLIGHT SERVICES
  - Handling check-ins and assisting with boarding.
  - Giving flight information and directing passengers to departure gates.
  - Checking boarding passes at the departure gate.
  - Escorting people who requires assistance and unaccompanied children.
  - Dealing with issues from delayed, canceled or missed flights.

4/2023 - 9/2025

- **SALES LADY**  
BEE UNIQUE BABY SHOP
  - Greet customers.
  - Help customers find items in the store.
  - Check for stock at other branches or order requested stock for customers.
  - Provide customers with information about items.
  - Ring up purchases.
  - Elevate complaints to management.
  - Keep track of inventory.

4/2022 - 9/2022

- **M-PESA AGENT**  
GENESIS GEN. SHOP
  - Making M-pesa transactions to our esteemed clients.
  - Reconciling the day's transactions.
  - Banking and maintaining approved float and cash amounts.
  - Registering new customers to the safaricom services.

## EDUCATION

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2022-2023

- **KENYA AERONAUTICAL COLLEGE**  
Cabin crew training  
Pass

2018-2021

- **Dr. MWENJE HIGH SCHOOL**  
Kenya Certificate Of Secondary Education

## SKILLS

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- Customer service
- Excellent communication skills
- Problem solving skills
- Effective time management
- Effective team leader
- Computer skiing