

Victor Mugoha

Address: off North airport road, near taj mall stage

Phone: 0797282653

Email: victormgoha@gmail.com

Professional Summary

Motivated and customer-focused individual with experience in retail sales and a certificate in computer studies. Skilled in customer service, stock management, and problem-solving, with strong communication and organizational abilities.

Education

Topmax Training College | 2024 – 2025
Certificate in Computer Studies

St Mark Orthodox High School | 2018 – 2021
Kenya Certificate of Secondary Education (KCSE)

Lutego Primary School | 2009 – 2017
Kenya Certificate of Primary Education (KCPE)

Work Experience

Sales Associate – Boutique | 2022 – 2024

- Assisted customers with product selection, providing advice and information to meet their needs, improving overall customer satisfaction.
- Managed stock levels, organized displays, and conducted inventory checks to ensure smooth store operations.

Cleaning Supervisor 2024-2025

NIX Cleaning Services

- Supervise and coordinate cleaning staff to ensure high standards of cleanliness in all assigned areas.
- Conduct regular inspections and quality checks to maintain hygiene and safety compliance. Train new employees on cleaning procedures, equipment use, and safety protocols.

Skills

- Computer proficiency (MS Office, basic troubleshooting, data entry)
- Customer service and communication skills
- Sales and retail operations
- Problem-solving and attention to detail

Referees

Gulain Mugisho

Quality Assurance Officer, Calltronix Limited

Email: gulain.mugisho@calltronix.com | Phone: 0718482212

Newton Ouma

Cleaning Operation Manager, NIX

Email: newtonoumaz2023@gmail.com | Phone: 0716550580