

# LEWIS NJOROGE

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## Career Objective

Passionate, ambitious, self-motivated and energetic hospitality professional with 3 years experience. My career objective is to provide exceptional guests experience and maintain high levels of customer satisfaction. I also aspire to advance my career by taking on higher-level management positions within the industry.

## Work Experience

### Hookah Attendant

Manhattan Bar & Grill – Nairobi (August 2022 – February 2024)

- Prepared and maintained hookah pipes with high standards of hygiene and presentation.
- Guided guests in flavor selection, enhancing their lounge experience.
- Delivered professional service in a high-volume nightlife setting.
- Supported the bar team with drink service during peak hours.

### Kitchen Assistant

Madina City Restaurant – Nairobi (March 2021 – August 2022)

- Assisted chefs in food preparation and kitchen organization.
- Maintained cleanliness and followed food safety standards.
- Helped streamline service by ensuring timely plating and delivery.

### Sales Representative

Sole-Proprietor-Nairobi (December 2019 )

- Promoted products and built strong client relationships.
- Achieved consistent sales targets through persuasive communication.
- Developed customer service and people skills that transitioned smoothly into hospitality.

## Education & Training

Kenya Utalii College

Certificate in Barista and Bar Tending Techniques  
(May 2024 -August 2024)

Kenya Certificate of Secondary Education  
St Joseph Kocholia Secondary School  
(2015 -2019)

Kenya Certificate of Primary Education  
Tom Mboya Primary School  
(2009 -2015)

## Key Skills

- Time Management
- Beverage preparation
- Customer service
- Bar operations
- Teamwork and adaptability
- Communication and guest relations
- Basic cleanliness and hygiene
- Operating espresso machine.

## References

Available upon request