



Mwita Peter Nyagokonga

SECURITY CONTROL ROOM OPERATOR

I am a young, motivated individual, seeking opportunity to apply skills in database management, spreadsheet, and other computer applications to meet work assignments and support the management team. Excellent at communicating, writing, and editing. Keen attention to detail and focused on meeting deadlines.

Detail-oriented security monitor skilled at identifying and assisting with addressing security problems at any locations. Helps maintain facility, integrity, occupant safety and asset security with firm control over visitor access. Strong background in surveillance and personnel screening. Background includes supporting comprehensive security of company facilities

CONTACTS

- +254 720161353
- mwitapeter612@gmail.com
- 1 year 11 months
- Kenyan
- English
- Nairobi, Kenya

KEY SKILLS

- Vehicle Tracking
- Safety inspections
- Report Preparation
- Database Management
- communication
- Emergency Response
- Security Monitoring
- Spreadsheet

ONLINE PROFILES

- [X/Twitter](#)
- [Instagram](#)
- [Facebook](#)

CERTIFICATIONS

IT Customer Support specialist
CISCO Networking Academy

Does not expire

PROFESSIONAL EXPERIENCE

DEERPARK SECURITY SERVICES LIMITED SECURITY CONTROL ROOM OPERATOR

Aug 2022 - Aug 2023 | Nairobi, Kenya

As a dedicated professional in security management, demonstrated expertise in monitoring and managing comprehensive security operations within a fastpaced environment. Leveraged advanced surveillance systems to ensure safety and protection of personnel and assets. Consistently prepared detailed and accurate reports on security incidents, contributing valuable insights that enhanced operational efficiency. Actively coordinated with emergency services and internal teams during critical incidents, ensuring timely responses and effective resolution. Implemented proactive measures and protocols that improved incident reporting processes, resulting in a measurable reduction in response times. Collaborated with colleagues to train and onboard new staff, fostering a culture of vigilance and accountability within the control room.

Nakuru GK Prison Canteen Attendant

Sep 2021 - May 2022 | Nakuru, Kenya

- Facilitated clear communication between distribution centres, careers companies and customers to expertly resolve inquiries.
- Answered calls or emails from customers and assisted with special requests or resolving complaints.
- Advised customers on the status of deliveries and pickup.
- Served customers with integrity
- Made informed decisions under stressful circumstances.

EDUCATION

Secondary School - Academic / General KIONYO MIXED SECONDARY SCHOOL, Kenya

2020