

MERCY WAMBUI KARIUKI

Phone: +254 704 660 400 Email: kariukimercy389@gmail.com Location: Nairobi, Kenya

Nationality: Kenyan

PROFESSIONAL SUMMARY Reliable, hardworking, and motivated professional with experience in customer service, sales, stock handling, administration, and IT support. Able to work efficiently in fast-paced environments while maintaining accuracy, cleanliness, and high service standards. Seeking any suitable job opportunity in the UAE.

CORE SKILLS Customer Service, Sales Support, Stock Packing & Merchandising, Time Management, Teamwork, Communication, Attention to Detail, Basic Computer Skills, Record Keeping

WORK EXPERIENCE Sales & Customer Service Attendant – Bellfast Hub Wines & Spirits (Jan 2024 – Feb 2024) Assistant Teacher – Computer Packages – St. Kizito Vocational Institute (Jan 2023) IT Intern – Kiriri Women's University of Science & Technology (May 2022 – Aug 2022)

EDUCATION Diploma in Information Technology – Kiriri Women's University (2021 – 2023)

LANGUAGES English – Proficient Swahili – Native