

Professional CV

Personal Information

Full Name: Monene Onyiego Vincent

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Email: monenemonesh@gmail.com

Location: Kenya

Professional Summary

Experienced Food & Beverage professional with over 10 years in hospitality, specializing in bar service, barista duties, team leadership, and guest service excellence. Proven track record in delivering high-quality service in top establishments and successfully supervising operations. Dedicated, adaptable, and committed to maintaining high standards in the hospitality industry.

Skills

- Food & Beverage Service
- Barista & Mixology Skills
- Team Leadership & Supervision
- Customer Service Excellence
- Event & Banqueting Support
- Communication & Interpersonal Skills
- Time Management & Organization

Work Experience

Food & Beverage Supervisor — Vet Lab Golf Club (2023–Present)

- Supervising F&B; operations to ensure quality service.
- Coordinating staff, schedules, and section duties.
- Ensuring customer satisfaction and resolving service issues.

Barman & Barista — Vet Lab Golf Club (2017–2023)

- Prepared beverages and offered personalized guest service.
- Maintained bar inventory and cleanliness.

Barman & Barista — Safari Park Hotel (2014–2017)

- Delivered bar and café services in a high-end hospitality environment.

Waiter — Safari Park Hotel (2013–2014)

- Provided efficient table service and assisted with events.

Education

Kenya Utalii College — Banqueting & Events Supervision (2024)

Kenya Utalii College — Food & Beverage Supervision (2023)

Dormans College — Advanced Barista (2017)

Safari Park Hotel — Service & Sales Skills (2014)

Sameta High School — KCSE (2011)

Loyola Academy — KCPE (2007)

Certifications & Training

- Advanced Barista Certification
- F&B; Supervision
- Banqueting & Events Supervision
- Service & Sales Training

Languages

- English — Fluent
- Swahili — Fluent

References

Daya Sarath — Beverage Manager, Safari Park Hotel — 0713076513

Edward Njoroge — Training Manager, Dormans College — 0724903380

Jesse Barasa — Food & Beverage Manager, Vet Lab Golf Club — 0721151048