

PERSONAL INFORMATION:

Name : FIDELIS NALIKA KAUNDA
Nationality : Kenyan
Date of Birth : 28/04/2001
Cellphone : +254 700495701
Address : 61291- 00200 NAIROBI
Email : fidelisnal001@gmail.com
Languages : English, Kiswahili

CORE SKILLS AND COMPETENCIES

- Problem solving skills:** Has helped me to articulate, innovate and solve problems in the working environment
- ICT Competence:** I possess a reasonable understanding of Microsoft ensuite applications, including excel, word and PowerPoint programs.
- Flexible:** I am adaptive to any working environment and therefore cope up easily to new environment.
- Customer Service Skills:** I am keen to providing hospitable reputation while serving clients for the benefit of an organization.
- Interpersonal skills:** I have excellent analytical thinking to exercise independent judgment in evaluating situations and making objective decisions as I maintain effective working relationships with my co-workers

EDUCATION AND PROFESSIONAL QUALIFICATIONS

- Bachelor of Education Arts (English Literature)**–University of Nairobi (2021-2025)
Second Class Upper Division
- Kenya Certificate of Secondary Education, KCSE**–The Sacred Heart Girls, Mukumu; 2017-2020-C+ (PLUS).
- Kenya Certificate of Primary Education, KCPE- Central Primary-Kitale**, 2009-2016-B+ (PLUS).

HOBBIES & INTERESTS

Travelling and adventure

Listening to Music

REFEREE

1. Mr. Daniel Nyukuri Kwoba. Laboratory Technologist Department of Public Health, Pharmacology and Toxicology University of Nairobi P.O BOX 30197-00100 Nairobi. Mobile No: +254717187484 Email: nyukuri@uonbi.ac.ke	2. Kennedy Mwangi Email:kennedywarui057@gmail.com Mobile No:0791282507	3. Philip Walubengo Email:walubengophilip636@gmail.com Mobile No.0790938004
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