



# NYONGESA SIOMBE KIMATIA SAMUEL

Experienced IT engineer/ Trainer & Officer Support Technician/specialist

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## EDUCATION

**Bachelor's degree** | BIT, **KCA University**

**Higher Diploma** | Computer Studies, **KSTVET**

**Associate's degree** | DBIT, **KCA University**

## TECHNICAL SKILLS

- » Python, Java, C++, JavaScript, HTML, CSS, Node.js, React or Angular
- » SQL, Oracle, Postgres, Power BI, SPSS/R
- » Operating System (Windows, Linux, Ubuntu)
- » Word, Excel, PowerPoint, Outlook & Access
- » Photoshop, Illustrator

## CERTIFICATIONS

- » Data Analysis with Power BI
- » Cisco CCNA
- » Introduction to Microsoft Word 2019/365
- » Frontend Development with ALX(Ongoing)

## VOLUNTEER EXPERIENCE

- » Software Engineer volunteer Trainee – **PLP**
- » Power BI Volunteer Trainee – **Exodus Experts**
- » Youth Volunteer - **Pastor Friend Church**
- » Teacher Volunteer - **Nanga Academy**

## REFEREES

### 1. Dr. George Maina Director

**Milestone Institute of Professional Studies**

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### 2. Richard Karanja

**Lecturer, KCA University**

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### 3. Gordon Agenga

**Head of Academics IAT**

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## PROFESSIONAL OVERVIEW

Versatile IT professional with 3+ years of experience in IT tutoring, technical support, and Frontend Development. Proven ability to simplify complex IT concepts, facilitate hands-on learning, and resolve technical issues. Proficient in various programming languages and methodologies, committed to bridging the gap between knowledge and practical application.

## WORK EXPERIENCE

**Data Analysis & Center | Frontend Development Freelancer | Nairobi, Kenya**

**[April 2024–Present]**

- » Responsible for creating responsive and user-friendly interfaces using HTML, CSS, and JavaScript. Create aesthetically pleasing layouts, graphics, and designs for various digital and print media. Install and configure computer systems, networks, and software applications remotely or via video calls.

**Milestone Institute of Professional Studies| IT Tutor| Thika, Kenya**

**[September 2023–April 2024]**

- » Taught IT fundamentals, programming languages (Python, C++, HTML, CSS, JavaScript, SQL). Developed troubleshooting skills and guided students through real-world IT projects. Provided remote and in-person instruction, evaluated student progress, and taught essential soft skills.

**Institute of Advanced Technology| ICT Trainer| Nairobi, Kenya**

**[March 2022-Sept 2023]**

- » Created and updated training materials, evaluated skill levels, and demonstrated effective use of IT tools. Conducted practical exercises and real-world scenarios to reinforce learning. Delivered ICDL (Ms Word, Excel, PowerPoint, Access, Outlook, Online Collaboration, Online Essentials).

**Education for All Children NGO| Digital Literacy & Career Advisor| Kikuyu, Kenya**

**[March-April 2023]**

- » Instructed trainees on digital tools, Windows OS, software applications, and internet essentials.

**County Government of Bungoma| Assistant ICT Support Officer| Bungoma, Kenya**

**[Sept 2021-Feb 2022]**

- » Provided technical assistance, maintained computer hardware, and managed network connectivity. Assisted in hardware and software procurement and ensured IT systems compliance with regulations.

**KCA University| IT Support Specialist Trainee| Nairobi, Kenya**

**[May-August 2018]**

- » Provided customer assistance, resolved hardware/software issues, and implemented security protocols.