

CURRICULUM VITAE

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Nationality: Kenyan

Languages: English, Kiswahili, Dholuo

Religion: Christianity

PERSONAL PROFILE

I am a dedicated, disciplined, and passionate young professional with a strong background in hospitality and catering services. I possess excellent communication skills, a positive attitude, and a genuine commitment to providing exceptional customer service.

My experience in hotels and restaurants has shaped me into a hardworking and flexible individual who can perform efficiently under pressure while maintaining professionalism and courtesy.

I am eager to contribute my skills, creativity, and enthusiasm to a progressive organization that values teamwork, customer satisfaction, and excellence in service delivery.

CAREER OBJECTIVE

To secure a position in a reputable hospitality establishment where I can apply my catering, culinary, and customer service skills to enhance guest experiences, uphold high service standards, and grow professionally in the hospitality industry. My goal is to create memorable dining experiences while contributing positively to the organization's success and reputation.

EDUCATIONAL BACKGROUND

Year	Institution	Qualification
2007 – 2017	Thessalia Primary School	Primary Education
2018 – 2022	Our Lady of Peace Muhoroni Secondary School	KCSE Certificate
2022 – 2025	Kisii National Polytechnic	Diploma in Catering and Accommodation Manage

WORK EXPERIENCE

1. Kipchimchim Supermarket – Kericho

Position: Supermarket Attendant

Key Achievements & Responsibilities:

- Assisted and guided customers in choosing quality products with professionalism.
- Maintained appealing product displays and ensured shelves were always well-stocked.
- Handled customer transactions accurately and politely at the cash counter.
- Promoted a clean, organized, and customer-friendly shopping environment.

2. Dallas Premier Hotel – Kisii

Position: Attachee / Chef

Key Achievements & Responsibilities:

- Supported senior chefs in preparing and presenting a variety of meals.
 - Ensured high levels of cleanliness and hygiene in food preparation areas.
 - Assisted in menu planning and daily buffet setup for guests.
 - Earned praise for teamwork, reliability, and attention to detail during service hours.
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3. BNB Hotel – Kisii

Position: Waiter

Key Achievements & Responsibilities:

- Welcomed guests warmly and ensured they received prompt, courteous service.
- Served food and beverages efficiently while maintaining a friendly demeanor.
- Ensured guest satisfaction through effective communication and service excellence.
- Managed table setups and maintained order and cleanliness in the dining area.

4. Lucaca Hotel – Kisii

Position: Chef

Key Achievements & Responsibilities:

- Prepared and cooked both traditional and continental dishes to high standards.
 - Maintained quality, flavor, and consistency across all meals served.
 - Worked closely with colleagues to ensure smooth kitchen operations.
 - Demonstrated creativity and dedication in food presentation and customer satisfaction.
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5. Galalos Park Hotel

Position: Waiter and Chef (served in different months)

Key Achievements & Responsibilities:

- Delivered professional table service and ensured customer comfort.
 - Assisted in kitchen operations, including food preparation and plating.
 - Maintained proper hygiene and cleanliness in both dining and kitchen areas.
 - Recognized for teamwork, flexibility, and dedication to providing excellent service.
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HOBBIES AND INTERESTS

- Experimenting with new recipes and improving culinary techniques.
- Attending food fairs and hospitality workshops to gain industry insights.
- Teamwork and customer engagement to improve service experiences.
- Traveling to learn and explore different food cultures.
- Volunteering in community catering and event hospitality.

STRENGTHS

- Strong communication and interpersonal skills.
 - Excellent teamwork and multitasking abilities.
 - Passionate about customer satisfaction and hospitality excellence.
 - Adaptable, disciplined, and able to work effectively under pressure.
 - High personal integrity and commitment to professional growth.
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REFEREES

1. **Maurine Okumu** – Chef, Galalos Park
Phone: 0793999051
 2. **Mr. Francis** – Front Desk Supervisor, Dallas Premier Hotel
Phone: 0726466549
 3. **Alex Nyaribo** – Lecturer, Kisii National Polytechnic
Phone: 0725831917
 4. **Chef Jenipher Chesari** – Dallas Premier Hotel
Phone: 0706265660
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