

Esther Njoki

Nairobi, Kenya

esthermugechi23@gmail.com

## PROFILE SUMMARY

I'm a dedicated and hardworking individual with over a year of experience in housekeeping. I take pride in keeping spaces clean, comfortable, and welcoming. I enjoy helping guests feel at home and always give my best in everything I do. I'm reliable, detail-oriented, and a team player who's ready to grow and learn more in the hospitality field.

## WORK EXPERIENCE

Housekeeping Room Attendant

Private Hotel - Nairobi

September 2021 - December 2022

- Cleaned and organized guest rooms, restrooms, and hallways to meet hotel standards
- Changed bed linens, replaced towels, and restocked amenities
- Reported any maintenance issues or lost items to the supervisor
- Worked closely with the housekeeping team to ensure daily room targets were met
- Received positive feedback from guests and supervisors for neatness and consistency

## EDUCATION

St. Martin Nyakahura Secondary School

2017 - 2021

- Completed Kenya Certificate of Secondary Education (KCSE)

## KEY SKILLS

- Thorough and efficient in cleaning and organizing
- Able to manage time and tasks well without supervision
- Honest, respectful, and dependable

- Fast learner and willing to adapt
- Friendly and professional when interacting with guests and colleagues
- Familiar with basic cleaning products and safety guidelines

## **LANGUAGES**

- English - Fluent
- Kiswahili - Fluent

## **PERSONAL STRENGTHS**

- Positive attitude and willingness to go the extra mile
- Always on time and dependable
- Keen eye for details others might miss
- Comfortable working long hours and flexible shifts