



RODERICK KIPKOECH ROTICH

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Objective

To be world class professional capable of adding value to any organization through constructive thinking, exploiting of ideas and collaborative involvement in ensuring success in any undertaking, and intent on learning insights for further growth.

Experience

• BREVAN HOTEL & CONFERENCE CENTRE

May 2023 - Present

HOUSE KEEPER

- Notifying managers of necessary repairs.
- Ensuring the linen room is always stocked.
- Guide and respond to guests courteously .
- Arrange for car wash and vacuuming services for guests requesting them.

• GSSCI - Group Security System Certis Cisco International

October 2022 - December 2022

SECURITY OFFICER

Duties and Responsibilities.

- Fifa world cup 2022 security and customer care needs,
- Inspect vacated rooms for repair needs, missing items and extra supplies.
- Handle customer requests in a timely manner.

• FOUR POINTS BY SHERATON

2017 - 2022

CLEANER

- Maintain inventory of supplies and equipments.
- Respond to customer requests and concerns.
- Vacuum carpeting and furniture dusting.
- Handle and report lost and found items.
- Distribute clean towels and toiletries.

Education

Course / Degree	School / University	Grade / Score	Year
BANQUETTING TECHNIQUES	KENYA UTALII COLLEGE	CREDIT	January 2023- April 2023
DIPLOMA IN HOSPITALITY MANAGEMENT	KABARAK UNIVERSITY	PASS	2014-2016
COMPUTER STUDIES	KAPLONG BOYS HIGH SCHOOL	CREDIT	2013-2014
K.C.S.E	St. JOSEPH'S JUNIOR SEMINARY	B- (minus)	2009-2012

Skills

- Excellent communication skills - Effective listener - Handle customers requests In a timely manner --Polite and courteous - Creative thinker and problem solver - Perfect team worker

Interests

- -Volunteering & community involvement.
- -Marketing.
- -Travelling

Languages

- -Fluent English. -Fluent Swahili

Reference

- **Hillary Amon Bett - FOUR POINTS BY SHERATON**
SUPERVISOR
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- **MR. BRANDON CHOGE - BREVAN HOTEL AND CONFERENCE CENTRE**
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