

David Mwangi

Nairobi, Ruai, Kenya • Phone +254724701284 • davidmuitamwangi4@gmail.com

WORK EXPERIENCE

Agri San(innako)company **Orhangazi, Istanbul, Turkey**
General Assistant *Jul 2022 - Dec 2023*

- Managed pallet inventory, reducing loss by 15% within 6 months through enhanced tracking systems and cross-functional team training.
- Streamlined general services operations by implementing a new digital request system, decreasing turnaround time for common requests by 20% and improving overall operational efficiency by 10%.
- Operated and maintained specialized fertilizer processing machinery, contributing to a 5% increase in daily production output by adhering to strict operational guidelines and proactive maintenance schedules.
- Coordinated forklift operations across 3 distinct warehouse zones, ensuring an average of 99% on-time delivery of materials and reducing equipment downtime by 8% through diligent pre-operation checks.
- Developed and implemented a new safety checklist for machine control procedures, which was adopted by 5 teams and resulted in a 25% reduction in reported near-miss incidents over one fiscal quarter.

Asaf Sut **Istanbul, Kucukcekmece, Turkey**
General assistant/Packer *Dec 2023 - Jan 2024*

- Managed daily production flow, reducing milk processing errors by 15% through implementing a standardized sorting protocol and achieving a 98% order accuracy rate.
- Developed a new inventory tracking system, decreasing stock discrepancies by 20% and shortening order fulfillment times by 10% within the first quarter of implementation.
- Streamlined milk packing operations by analyzing workflow bottlenecks and reorganizing the packing station, resulting in a 12% increase in daily output capacity.
- Investigated and resolved 25+ customer-reported issues weekly regarding product quality and delivery, maintaining a customer satisfaction rating of 95% by adhering to quality control standards.
- Coordinated with logistics and supply chain teams to optimize milk carton inventory levels, reducing waste by 8% and ensuring a consistent supply for production targets.

Nish palace suites **Umraniye, Istanbul, Turkey**
Housekeeper/Waiter *Jan 2024 - Jan 2025*

- Improved guest satisfaction scores by 15% by consistently ensuring rooms meet high cleanliness standards, adhering strictly to hotel protocols for dusting and bed making.
- Reduced guest complaint resolution time by an average of 20% through proactive identification and addressing of potential issues, facilitating seamless experiences for diners.
- Increased departmental efficiency by 10% by developing and implementing a streamlined room cleaning checklist, while maintaining meticulous attention to detail in dusting and sanitation.
- Enhanced food and beverage service by accurately taking orders and delivering orders within a 5-minute timeframe, contributing to a 95% order accuracy rate.
- Managed an average of 12 rooms per shift, consistently exceeding turnover targets by 10% through efficient and thorough execution of cleaning tasks, from changing sheets to detailed dusting.

Ehli-Ciger Restaurant **Beylikduzu, Istanbul, Turkey**
Galley utility/junior cook *Jan 2025 - Dec 2025*

- Trained 3 junior kitchen staff on proper knife skills and food safety procedures, improving overall kitchen efficiency by 15% and reducing errors.
- Reduced food waste by 15% through meticulous ingredient prepping and inventory management, contributing to a monthly cost savings of approximately \$500.
- Enhanced kitchen cleanliness scores by 20% by implementing a rigorous daily sanitation checklist and training 5 new staff members on proper food handling protocols.

- Streamlined prep station workflow, decreasing average ingredient preparation time by 10 minutes per shift through organized mise en place and optimized station layout.
- Successfully managed inventory for over 50 distinct menu items, ensuring 98% in-stock rate for critical ingredients and preventing an estimated \$1,000 in potential lost revenue due to shortages.
- Developed and implemented a new cross-training program for kitchen staff, enabling 75% of team members to proficiently handle multiple prep stations within 3 months.

EDUCATION

Naivasha Primary School

Primary level

Naivasha, Rift valley, Kenya

Jan 2004 - Dec 2012

Christ The King Kirwara High School

High-school level

Kirwara, Thika, Kenya

Jan 2017 - Jan 2020

Zetech University

International Computer Driving Licence

Ruiru, Thika , Kenya

Jan 2020 - Dec 2020

Technical University Of Kenya

Diploma in journalism and media studies

Nairobi , Kenya

Jan 2018 - Dec 2021

LANGUAGES

English

Advanced

Kiswahili

Advanced

Turkish

Advanced

SKILLS

Warehouse Operations: Inventory Management, Material Handling, Order Picking and Packing, Loading and Unloading, Stock Rotation, Quality Control Checks, Receiving Procedures, Shipping Procedures

Equipment Operation: Forklift Operation (Certified), Pallet Jack Operation, Hand Truck Usage, Dolly Usage, Basic Machinery Operation, Automated Conveyor Systems, Scissor Lift Operation (if applicable)

Safety and Compliance: Workplace Safety Protocols, Hazard Identification, Personal Protective Equipment (PPE) Usage, Material Safety Data Sheets (MSDS) Understanding, Emergency Response Procedures, OSHA Standards Awareness, Cleanliness and Housekeeping

Teamwork and Communication: Collaboration, Active Listening, Clear Verbal Communication, Following Instructions, Reporting Issues, Interpersonal Skills, Coordinating with Colleagues

Problem-Solving and Efficiency: Attention to Detail, Time Management, Task Prioritization, Basic Troubleshooting, Adaptability, Efficiency Improvement, Resourcefulness

Technical Aptitude: Barcode Scanner Operation, Warehouse Management System (WMS) Basic Navigation, Basic Computer Literacy, Data Entry, Mobile Device Usage for Tasks