

CURRICULUM VITAE

PERSONAL DETAILS



Name: BRANDON KAMAU NJOROGI

Address: P.O Box 17587-00500 Nairobi, Kenya.

Nationality: Kenyan

Phone: +254 704034474

Email: brandonnjoroge100@gmail.com

Date of birth: 7th December 2000

Gender: Male

Religion: Christian

Passport number: BK485773

PROFESSIONAL PROFILE AND PERSONAL TRAITS

I am equipped with the knowledge and skills needed in making itineraries, promoting and marketing tourism and hospitality products and services and also making reservations for guests.

I have survival skills and first aid skills.

I am committed, industrious and always ready to learn.

I am computer literate.

EDUCATION

- 2019 to 2022: Kenya Wildlife Service Training Institute.
Diploma in Tourism and Hospitality Management – Distinction (75 points)
- 2015 to 2018: Kanunga Boys High School.
Kenya Certificate of Secondary Education - Grade C (plain).
- 2013 to 2014: Newlight Schools.
Kenya Certificate of Primary Education - 379 marks.

WORK EXPERIENCE

Tamarind Tree Hotels- Intern and Casual worker

Duties and Responsibilities:

- Welcoming guests.
- Registering and checking in guests.
- Handling guests' complains.
- Serving guests.
- Setting up conference rooms and handling both conference and restaurant guests.

Enashipai Resort and Spa – Casual worker

Duties and Responsibilities:

- Preparing sauces.
- Serving guests at the buffet.
- Receiving instructions from the chef.

Call Centre International- Call centre agent

Duties and Responsibilities:

- Marketing and selling MultiChoice Products.
- Solving any customer complaints in regards to MultiChoice Products.
- Customer service. Ensuring customers welfare is being prioritized.

LANGUAGES

<u>Language</u>	<u>Proficiency</u>
English	Fluent in speaking, excellent in writing
Kiswahili	Fluent in speaking, excellent in writing

HOBBIES AND INTERESTS

I love travelling and having adventurous experiences during my leisure time. I embrace trying out new recipes. I am passionate about taking care of people and offering my services to my level best.

REFEREES

Available upon request

Ms. Michelle Muange

Assistant Human Resource Manager,

Tamarind Tree Hotels.

Tel: +254 798227944

Mr. Duncan Ochur

Head chef,

Enashipai Resort and Spa.

Tel: +254 721270859

Ms. Evelyn Sabayi

Lecturer,

Kenya Wildlife Service Training Institute.

Tel: +254 734310285

Mr. Yakobo

Teacher,

Newlight Schools.

Tel: +254 723765946

Ms. Rose Njogu

Team Lead,

Call Centre International.

Tel: +254 716908421