



Dickson Kiptum
Kenya
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Professional Summary:

To ensure 100% safety and security of the guests by optimizing my experience and expertise in hotel management, first aid, physical fitness and ability to make quick life-saving decisions.

Core Qualifications:

- Team oriented
- Pleasing personality
- Excellent disposition
- Goal – oriented
- Highly organized
- Punctual
- Certification; First Aid and CPR
- Certification, Lifeguard Training
- Ability to make quick decisions in emergency situations
- Ability to assess risk due to sudden changes in the weather
- Customer-oriented; immediately attends to inquiries, complaints and concerns from hotel guests.
- Basic Microsoft Office, Micros Fidelio's, Excel ,Opera

WORK EXPERIENCE

Pool Attendant(Lifeguard)

Kasarani aquatic

P.O. Box 00100-00200 Nairobi

2020-2023

Duties and Responsibilities:

- Ensure Guests are aware of all services and activities available at the pool.
- Ensure that proper pool testing has taken place prior to Guests using the facility.
- Ensure all Guests are registered prior to using the pool and are aware of the rules and regulations of the facility.
- Ensures that the umbrellas are fixed properly to their units and ensures that when the umbrellas are not in use, they are tidied down for safety precautions.
- Consistently offer professional, friendly and engaging service
- Follow company policies and procedures at all times and proper grooming and personal appearance to be maintained.
- Ensure all the reception area is tidy and clean and that all materials e.g. towels is readily available.
- Create a warm welcome and a friendly atmosphere

Educational Attainment:

Sachangwan High School

P.O Box 273 Molo

2013-2016

Professional Trainings and Courses Attended:

Kenya Lifesaving Federation

- Certificate In Basic Survival
- Certificate In Senior Lifesaving
- Certificate In Pool Maintenance
- Certificate in scuba diving
- International lifesaving society
- Instructor level 1
- IFSTA certificate
- Certificate In FirstAid
- Certificate In CPR

Personal Information:

Date of Birth: 11 ,January , 1995

Marital Status: Single

Visa Status: Resident

Nationality: Kenyan

Languages Known: English, Swahili

Religion: Christianity

References:

Mr. Job Kania

President K.L.F

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Mr. Douglas Okatso

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