

## AWACH DERRICK OMONDI

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### PROFESSIONAL SUMMARY

Health Information Specialist and Research Officer with 6+ years of experience in public health data management, monitoring and evaluation (M&E), and health information systems. Proven expertise in DHIS2, electronic medical records (EMR), data quality assurance, and quantitative and qualitative research methodologies. Skilled in supporting USAID, PEPFAR, and NGO-funded health programs with focus on maternal and child health, HIV/AIDS, TB, and COVID-19 response. Strong background in capacity building, training, and stakeholder coordination across government, NGO, and community partners.

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### CORE COMPETENCIES

**Health Information Systems:** DHIS2, Electronic Medical Records (EMR), M-Chanjo, Health Information Management Systems (HIMS), KOBO, ODK

**Data Management & Analytics:** Data collection, data cleaning, data quality assurance (QA), data visualization, statistical analysis, database management, SQL Server, Excel (advanced), PowerBI, STATA

**Research & M&E:** Monitoring and Evaluation (M&E), quantitative research, qualitative research, primary data collection, research methodology design, field research, household surveys, impact assessment, performance monitoring

**Programming & Tools:** Python, JavaScript, Java, C++, Microsoft Office Suite (Excel, PowerPoint, Word)

**Health Programs:** Maternal and Child Health (MNCH), HIV/AIDS, TB, Family Planning/Reproductive Health (FP/RH), COVID-19 vaccination programs, oncology nursing services

**Capacity Building:** Training and mentoring, curriculum development, technical assistance, knowledge transfer, coaching data collectors

**Compliance & Standards:** HIPAA compliance, data privacy, confidentiality, ethical research standards, quality assurance protocols

**Stakeholder Engagement:** Multi-stakeholder coordination, government liaison, NGO partnership, community engagement, donor reporting

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## PROFESSIONAL EXPERIENCE

### Technical and Vocational Trainer

**Kabete National Polytechnic** | Nairobi, Kenya | 2023 - Present

- Design and deliver technical and vocational training programs in data analytics, public health, and health information management aligned with national TVET curricula
- Develop educational materials, curriculum plans, and assessment tools incorporating quantitative and qualitative research methods to enhance trainee learning outcomes
- Mentor young professionals in data collection, data analysis, and data visualization preparing them for health systems strengthening and digital transformation roles
- Guide trainee projects focused on enhancing health service delivery and addressing community health challenges influenced by socio-economic factors
- Monitor trainee progress using performance management frameworks achieving increased competency and skill mastery rates
- Foster innovation culture by encouraging trainees to design cost-effective, sustainable solutions meeting real community health needs
- Participate in curriculum development as part of TVET CDACC tool development team

### Part-Time Tutor

**Nairobi Women's Hospital College** | Nairobi, Kenya | 2024 - 2025

- Deliver specialized training aligned with health records and information management syllabus requirements
- Craft educational materials and curriculum plans for health information technology programs
- Administer and evaluate student assessments ensuring competency in medical records management
- Oversee trainee projects and practical endeavors in health information systems

### Data Clerk

**Fahari Ya Jamii (USAID)** | Nairobi, Kenya | 2022 - 2023

- Maintained high-quality, timely data entry and data cleaning within M-Chanjo system ensuring accurate monitoring and evaluation of COVID-19 vaccination rollout nationwide

- Partnered with health facilities and frontline health workers to resolve data challenges enhancing reliability of information for critical public health decision-making
- Generated and interpreted reports highlighting vaccination coverage trends and identifying service gaps directly informing targeted public health interventions
- Led quality assurance efforts validating and reconciling data from multiple sources safeguarding integrity of project information systems
- Trained and supported health facility staff on data management best practices building local capacity for sustainable health measurement systems
- Facilitated coordination among local health authorities, government agencies (Ministry of Health), and implementing partners to streamline health information flows
- Contributed to strengthening local data ecosystems advocating for consistent use of administrative data for continuous program improvement

### **Research Assistant**

**AMREF Health Africa | Nairobi, Kenya | 2022, 2024**

- Conducted ethical field research across multiple studies supporting evidence generation for maternal and child health policy improvement
- Led household listing, participant recruitment, and informed consent processes engaging women of reproductive age and caregivers of young children for reliable public health data
- Utilized digital data collection tools including ODK and Kobo for high-quality quantitative and qualitative data collection strengthening monitoring and evaluation frameworks
- Performed thorough data quality checks and resolved data cleaning issues maintaining accuracy and integrity for health system improvement recommendations
- Analyzed data on oncology nursing service quality providing actionable insights informing strategies for enhanced health service delivery
- Upheld strict confidentiality and ethical research standards fostering trust and respectful community engagement throughout research process
- Presented timely feedback and research findings to AMREF and partners facilitating data-driven actions for improved socio-economic and health outcomes
- Supported AMREF oncology training end term evaluation

## **Medical Records Billing and Claims Officer**

**Kasarani Maternity and Nursing Home | Nairobi, Kenya | 2021 - 2021**

- Managed and maintained accurate patient records and billing data within Electronic Medical Records (EMR) system ensuring data integrity for evidence-based facility decisions
- Compiled and submitted monthly Ministry of Health reports on time contributing to ongoing performance monitoring and national health service delivery standards compliance
- Analyzed billing and invoice data identifying cost patterns and recommending improvements optimizing resource use for sustainable health system management
- Coordinated with insurance companies, third-party payers, and patients to resolve claims promptly fostering collaboration and improving service delivery
- Maintained up-to-date billing information aligning financial records with services provided ensuring accurate revenue tracking and resource allocation
- Generated billing activity reports informing management decisions on operational efficiency and health facility performance oversight
- Established transparent payment arrangements with patients and insurers supporting financial sustainability through clear communication and follow-up

## **Data Assistant**

**Life Skills Promoters | Nairobi, Kenya | 2019 - 2019**

- Ensured data accuracy and integrity compiling, validating, and updating statistical information across multiple management information systems eliminating duplication for reliable program monitoring
- Managed attendance data entry and verification from training centers into Kenya Youth Employment Opportunities Project (KYEOP) MIS enabling effective M&E of youth capacity-building initiatives
- Generated detailed attendance reports tracking participant engagement contributing to evidence-based performance management and stakeholder reporting
- Maintained strict confidentiality of participant information upholding ethical standards for public health and socio-economic development programs
- Collaborated with regional teams coordinating data management processes ensuring timely quality reports informing multi-stakeholder decision-making
- Provided technical support adapting to emerging data needs enhancing efficiency and sustainability of local data measurement systems

## **Volunteer Medical Records Assistant**

**Mama Lucy Kibaki Hospital** | Nairobi, Kenya | 2017, 2018

- Welcomed and assisted 100+ patients daily creating supportive atmosphere enhancing patient experience and building trust in healthcare services
- Collected, verified, and entered patient data into Electronic Medical Records (EMR) system with attention to detail ensuring 100% HIPAA and data privacy compliance
- Coordinated appointment scheduling and managed patient flow collaborating with medical team to reduce wait times by 15% improving patient satisfaction
- Protected confidential patient records while ensuring quick reliable access to medical histories supporting clinicians in delivering timely informed care
- Maintained clean organized front desk environment reflecting hospital commitment to professionalism and regulatory compliance

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## **EDUCATION**

**Bachelor of Science in Health Records and Information Management**

**Jomo Kenyatta University of Agriculture and Technology (JKUAT)** | Nairobi, Kenya | 2015 - 2019

**Kenya Certificate of Secondary Education Maranda High School** | Kenya | 2011 - 2014

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## **KEY ACHIEVEMENTS**

- Developed Health Records and Information Technology curriculum as part of TVET CDACC tool development team
- Participated in AMREF oncology training end term evaluation improving program quality
- Reduced patient wait times by 15% through improved appointment coordination and patient flow management
- Successfully trained multiple cohorts of health facility staff on data management best practices
- Maintained 100% data compliance with HIPAA and privacy standards across all medical records work

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## TECHNICAL SKILLS

**Data Collection Tools:** ODK, KOBO, M-Chanjo, digital data collection platforms

**Health Information Systems:** DHIS2, Electronic Medical Records (EMR), HIMS

**Data Analysis Software:** STATA, PowerBI, Microsoft Excel (advanced), SQL Server

**Programming Languages:** Python, JavaScript, Java, C++

**Office Productivity:** Microsoft Office Suite (Word, Excel, PowerPoint)

**Research Methods:** Quantitative analysis, qualitative analysis, mixed methods, field research, survey design

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## CERTIFICATIONS & TRAINING

- DHIS2 Configuration and Usage
- Data Quality Assurance in Health Programs
- Monitoring and Evaluation Principles
- Ethical Research Conduct and Community Engagement

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## PROFESSIONAL REFERENCES

### **Raphael Kenyuri**

District Health and Information Software Specialist

International Committee of the Red Cross (ICRC), Nairobi

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### **Ruth Achieng**

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*Available for immediate employment. Open to remote, hybrid, and field-based opportunities across Kenya and East Africa.*