



SUMMARY

Motivated and technically proficient professional with a strong foundation as a CCTV security specialist with a track record of enhancing surveillance system reliability and reducing downtime. Skilled in remote and on-site support and collaborating with security teams to investigate incidents. Eager to leverage technical proficiency in specific relevant background, e.g., IT support, network troubleshooting, or security operations in CCTV Operation. Passionate about security technology, with hands-on experience in system monitoring and maintenance. A quick learner committed to ensuring optimal performance of CCTV infrastructure and supporting team security objectives.

EDUCATION

Eduonics Learning Solutions 2017-2017
CompTIA A+ Certification

Cisco Networking 2016-2016

Cisco Certified Network Associate

Jomo Kenyatta University of Agriculture and Technology 2011-2014

Bachelor of business and Information technology

Othaya boys high school 2006-2010

Kenya certificate of secondary education

Moi Air Base primary school 1996-2005

Kenya Certificate of Primary Education.

SKILLS

- Live Video Monitoring & Surveillance
- Incident Investigation & Video Retrieval
- Security Log Maintenance & Reporting
- Maintenance and repair of both h/w and s/w systems. Performing System Health Checks & Preventative Maintenance
- communication and interpersonal skills
- Ability to work independently and as part of a team. Security Log Maintenance & Reporting Evidence Handling & Chain of Custody Procedures Coordinating with Law Enforcement & Security Personnel
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PROFESSIONAL EXPERIENCE

Technical CCTV surveillance support assistant

Redcross society | 2022 - 2025

- Live Video Monitoring & Surveillance
- Incident Investigation & Video Retrieval
- Log Maintenance & Reporting
- Performing System Health Checks & Preventative Maintenance
- Identifying and diagnosing hardware and software problems. monitoring and troubleshooting and diagnosing network issues.. Ensuring end to end user swift network communication. managing systems updates. Data entry. Data management systems.

Hardware and Software support assistant

KAVAIR Aviation | 2020- 2022

- Technical Troubleshooting & Problem-Solving
- Identifying, troubleshooting and diagnosing hardware problems.
- Testing, monitoring and maintaining systems and networks.
- Monitoring, troubleshooting and diagnosing network anomalies.
- Assisting users with information on hardware, Software applications or technical problems.
- Installing and repairing computer systems and network.
- Determining and enforcing end user hardware specifications and configuration standards

Hardware and Software Intern

KENGEN | 2014 - 2014

- Identifying, troubleshooting and diagnosing hardware and software problems.
- Testing, monitoring and maintaining systems and networks.
- Installing and repairing computer systems and network.
- Managing systems updates.
- Assisting users with information on hardware, Software applications or technical problems.

OTHER SKILLS

- Technical Troubleshooting & Problem-Solving
- Attention to Detail & Vigilance
- Effective Communication (Verbal & Written)
- Knowledgeable in Windows and Unix.
- Well informed in Internetworking Technology.
- Ability to work independently and as part of a team Problem solving.
- Ability to work in multicultural environment with minimal supervision.
- Customer service.
- Good at planning and organizing.
- Time Management & Prioritization
- Documentation & Report Writing

OTHER INTEREST

Eager to learn new things.

■ Socialising. Gaming. Reading.

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HOBBIES

- Swimming
- Soccer
- Listening to music
- Adventure

REFEREES

1. Redcross society of Kenya,
Head of Security,
Mr.Ken,
nkkaharu7553@gmail.com.
2. Kavair Aviation
Logistics department,
Mr.Josphat,
0720585275.
3. Head of department,
College of Health and Science,
Jomo Kenyatta University of Agriculture
and Technology,
P.O. BOX 62000-00200,
Nairobi.
4. Othaya boys high school,
Principal,
Mr. D.M Mureithi,
P.O.BOX 64
Nyeri.
5. Moi Airbase Primary School
Head Master
Mr. Oluoch
P.O. BOX 77155-00611,
Nairobi.