

## **Humphrey Webbo**

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Email: humpreytanga25@gmail.com

Nationality: Kenyan

Age: 28 years

Marital Status: Single

Languages: Kiswahili, English

## **Career Objective**

To leverage my intellectual and interpersonal skills to deliver the highest level of precision, contributing positively to the success of the organization. I am a self-motivated individual, adaptable and eager to continuously learn and explore new opportunities and challenges.

## **Work Experience**

May 2022 – August 2022: Industrial Attachment at Masinde Muliro University

### **Duties and Responsibilities:**

- Set-up and configuration of computer systems.
- Computer maintenance and troubleshooting.
- Network installation and configuration.
- Setup of printers, software installation, and other computer accessories.
- End-user support.

### **Achievements:**

- Awarded “Employee of the Month” during industrial attachment for exemplary troubleshooting and client support skills.
- Developed a detailed hardware and software manual used for training new staff members at Masinde Muliro University.

### **Skills**

- **Network Configuration:** Proficient in setting up and maintaining local area networks (LAN), network security configurations, and troubleshooting network issues.
- **Software Installation & Support:** Experienced in software installation, configuration, and providing user support for a variety of software applications.
- **Hardware Maintenance:** Skilled in computer hardware setup, troubleshooting, and repair.
- **System Security:** Ability to configure security measures for systems and devices, including antivirus, firewalls, and OS updates.
- **End-User Support:** Expertise in providing technical support and training to end users for both hardware and software systems.
- **Problem-Solving:** Strong ability to diagnose and resolve technical issues promptly, ensuring minimal disruption to operations.
- **Team Collaboration:** Able to work well in a team, providing guidance and support while meeting project goals and deadlines.
- **Time Management:** Skilled in managing time effectively to meet deadlines and handle multiple tasks simultaneously.

## **Educational Background**

2019–2023: Kaimosi Friends University, Vihiga

Bachelor of Science in Information Technology(IT)

2014-2018: Bukhakunga Secondary School

Kenya Certificate of Secondary Education (KCSE) - Grade: C+

2003-2013: Bukhakunga Primary School

Kenya Certificate of Primary Education (KCPE) - Grade: 291 Marks

## **Competencies**

Proficient in providing assistance and training to other staff members.

Strong ability to evaluate and determine solutions to operating system errors and software-related issues.

Skilled in handling common software applications and troubleshooting related challenges.

## **Hobbies**

Reading

Athletics

Adventuring

## **Available on request**

1. Raymond Koech

MMUST Staff, Masinde Muliro University

P.O. Box 190, Kakamega 50100, Kenya

Cellphone: +254 713 408 023

2. Ayub Shirandula

COD, Kaimosi Friends University

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3. Hillan Rono

KAFU Staff, Kaimosi Friends University

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4. Fednand Musi

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