

BARBRA CHELAGAT

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ELDORET, KENYA

PROFILE

Dedicated, hardworking, and reliable professional with a blended background in healthcare support, customer service, and retail operations. Demonstrated ability to assist in clinical settings as a nursing intern, manage transactions and customer relations as a cashier, and provide efficient, hands-on retail support as a supermarket attendant. A quick learner with strong interpersonal skills, attention to detail, and a commitment to excellence in every task.

SKILLS

- Patient Care & First Aid
 - Customer Service & Sales Support
 - POS Operation & Cash Handling
 - Inventory Management
 - Communication & Teamwork
 - Record Keeping & Attention to Detail
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WORK EXPERIENCE

Malumart Supermarket, Mosoriot, Kapsabet
Supermarket Attendant

Jan 2025 - Present

Currently serving as a supermarket attendant, responsible for restocking, assisting customers, and operating the checkout counter. I help maintain a clean, organized shopping space while ensuring fast, friendly service.

Accomplishments:

- Welcome and assist customers in locating items, answering inquiries, and recommending products.
- Operate POS (Point of Sale) systems to process payments via cash, card, and M-Pesa efficiently and accurately.
- Restock shelves, rotate stock based on expiry dates (FIFO), and ensure all displays are clean and well-organized.
- Maintain cleanliness of aisles and checkout areas, ensuring a safe and hygienic shopping environment.
- Assist in receiving deliveries, verifying invoice quantities, and organizing stock in store rooms.
- Monitor low-stock items and report them to supervisors to prevent shortages.
- Work collaboratively with team members to maintain smooth day-to-day supermarket operations.

NORTH-RIFT SACCO RESTURANT**April 2024- January 2025****Cashier**

Worked as a front-line cashier in a busy restaurant environment, handling orders and processing payments with speed and accuracy. Delivered excellent customer service while supporting smooth coordination between front and kitchen staff.

Accomplishments:

- Processed customer orders and handled various payment methods (cash, card, M-Pesa).
- Maintained accurate cash drawer balances and daily sales reports.
- Provided excellent customer service and resolved customer concerns.
- Coordinated with kitchen staff to ensure timely order fulfillment.

Rapha Hospital & Clinics**January 2024- March 2024****Nursing Attachment**

As a nursing intern, I provided hands-on support in patient care under the supervision of licensed nurses. I assisted with vital signs monitoring, hygiene, and ward management, gaining real-world experience in clinical procedures and hospital operations.

- Assisted nurses with daily patient care including feeding, bathing, and repositioning patients.
- Measured and recorded vital signs, helped with wound dressing and infection prevention.
- Supported patient admissions, discharges, and maintained accurate charts.
- Rotated across general and outpatient departments under professional supervision.

EDUCATION**Alexandria Technical Training Institute, Kenya****January 2023 –March 2024****Diploma in Nursing Aide**

- Completed both theoretical and hands-on clinical training in key subjects such as anatomy, physiology, patient care, first aid, and public health.
- Successfully participated in a hospital-based internship at Rapha Hospital & Clinics as part of training.
- Developed foundational healthcare competencies including patient observation, documentation, hygiene management, and professional ethics.

Languages

Fluent in English and Kiswahili

References are available on request.