

CONTACT

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📍 P. O. Box 146, Ukwala.

SKILLS

- Security Management
- Operations Coordination
- Surveillance and Monitoring
- Access Control and Visitor Management
- Emergency Response
- CCTV Operation
- Communication Skills
- Crisis Management
- Risk Assessment
- Alarm System Monitoring
- Customer Service
- Team Collaboration

EDUCATION

Oct 2022 - Oct 2023

SKILLS ACADEMY

- Supervisor training

2014- 2015

KENYA INSTITUTE OF STUDIES IN CRIMINAL JUSTICE

- Diploma in security management

Sept 2013

DRIVING SCHOOL

- Valid Driving License (Class BCE)

May 2012 - July 2012

KENYA INSTITUTE OF STUDIES IN CRIMINAL JUSTICE

- Certificate in Security Management

STEPHEN OCHIENG' OWINO

SECURITY PROFESSIONAL

PROFILE

Dedicated and experienced Security Professional with a proven track record spanning over a decade in various roles, demonstrating expertise in security management, operations, and surveillance. Adept at ensuring the safety and security of diverse environments, with a focus on implementing effective security measures. Possesses strong leadership and communication skills to coordinate security efforts and respond to dynamic situations.

WORK EXPERIENCE

Security Officer

KwetuCurio by Hilton Hotels | February 2024 - Present

- Oversee and implement comprehensive security measures to safeguard guests, employees, and property within KwetuCurio by Hilton Hotels.
- Conduct regular patrols to monitor and assess the premises, promptly addressing any security concerns or anomalies.
- Collaborate with local law enforcement agencies to maintain a strong network and promptly respond to external security threats.
- Implement and enforce access control procedures, ensuring only authorized personnel enter restricted areas.
- Conduct thorough investigations into security incidents, preparing detailed incident reports for management and stakeholders.
- Collaborate with the hotel management team to develop and enhance security protocols, adapting to emerging threats and industry best practices.
- Coordinate and conduct regular training sessions for hotel staff on emergency response procedures, security awareness, and crisis management.

Security Officer

Sankara Hotel Nairobi | October 2023 - January 2024

- Implemented and monitored CCTV systems to enhance overall surveillance capabilities and detect potential security threats.
- Conducted thorough investigations into any security breaches or incidents, providing detailed reports and recommendations for improvement to prevent future occurrences.
- Collaborated with external security consultants to assess and enhance the hotel's overall security posture.
- Participated in regular security drills and simulations to test the effectiveness of emergency response plans and identify areas for improvement.
- Maintained a high level of professionalism and customer service, addressing guest concerns and inquiries related to security matters with discretion and tact.

Control Room Operator (CCTV)

Global Trade Center (GTC) Westlands | April 2023 - September 2023

- Operated and monitored advanced CCTV systems in the control room, maintaining a vigilant watch on all areas of the Global Trade Center Westlands premises.

2010

**TECHLABS COMPUTER &
ELECTRONICS COLLEGE**

- Certificate in Computer Packages

2003 - 2007

**MIYARE MIXED SECONADRY
SCHOOL**

- Kenya Certificate of Secondary Education

1994 - 2002

NZOIA PRIMARY SCHOOL

- Kenya Certificate of Primary Education

HOBBIES

- Socializing,
- Learning new things,
- Travelling,
- Reading
- Swimming

LANGUAGES

- English (Fluent)
- Kiswahili (Fluent)

REFEREES

PETER OKONDOLO

Supervisor
Windsor Golf Hotel
P.O. Box 000
Phone: 0720326677

KEVIN OUMA

Operations Officer
Crest Security
Phone: 0729776542

EDWARD WANYANDE

Supervisor
JW Marriot, Westlands
Phone: 0740193354

- Conducted regular system checks and maintained the functionality of security equipment to ensure optimal performance.
- Collaborated with on-site security personnel to coordinate responses to potential security threats, providing critical information for timely decision-making.
- Responded promptly to alarms and incidents, assessing the situation and initiating appropriate actions, including alerting emergency services and dispatching security personnel.

Security Officer (Securex Agencies)

Broadwalkmall Westlands | October 2022 - April 2023

- Implemented and enforced security protocols to ensure the safety and well-being of patrons, staff, and property at Broadwalkmall Westlands.
- Conducted regular security patrols, inspections, and risk assessments to identify and address potential vulnerabilities.
- Collaborated with local law enforcement agencies and emergency services to coordinate responses and enhance overall security measures.
- Monitored and operated surveillance equipment to maintain constant vigilance over the premises, promptly identifying and responding to any suspicious activities.

Control Room Operator/Supervisor

January 2017 - October 2022

- Supervised and operated control rooms at various locations, including Standard Chartered Bank HQ, Ridgeway's Mall, British Army Training Unit In Kenya (BATUK), TRM Roysambu, and Windor Golf Hotel and Country Club.

Security Officer

G4S Security KLT | 2016 - 2017

- Executed security responsibilities at multiple prestigious locations, including Roslyn Gardens, Arab League Commission, and World Food Program of Somalia in Gigiri.

Security Officer

Windsor Golf Hotel and Country Club | 2014 - 2015

- Implemented and enforced security protocols to safeguard the premises, ensuring a safe environment for guests, staff, and valuable assets.
- Conducted regular security patrols to monitor and detect any suspicious activities, promptly addressing and resolving potential security threats.
- Collaborated with local law enforcement agencies to enhance overall security measures and ensure a quick response to incidents requiring external support.
- Contributed to the development and implementation of security policies and procedures, actively participating in security planning and risk assessment activities.
- Maintained accurate and detailed records of security incidents, actions taken, and recommendations for improvement, contributing to ongoing security assessments and enhancements.

Technical Assistant / Operations Officer

Securex Agencies Limited | 2010 - 2014

- Managed security operations in various premises, including T mall, Regal Pharmaceutical, Dawa Ltd, and Kenya Breweries Ltd.