

## **WILLIAM NJOROGE NDUNGU**

Nairobi, Kenya

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## **PROFESSIONAL SUMMARY**

Dedicated and reliable Cleaner with over **3 years of hands-on experience** maintaining cleanliness, hygiene, and safety standards in a **high-traffic retail environment** at Naivas Supermarkets. Proven ability to follow cleaning schedules, handle cleaning chemicals safely, support store operations, and maintain a clean, organized, and customer-friendly environment. Physically fit, detail-oriented, and able to work independently or as part of a team.

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## **CORE SKILLS**

- Commercial Cleaning & Sanitation
- Retail Store Cleaning Operations
- Floor Cleaning (Mopping, Scrubbing, Polishing)
- Waste Collection & Disposal
- Restroom Cleaning & Hygiene Maintenance
- Use of Cleaning Equipment & Chemicals
- Health & Safety Compliance
- Infection Control & Hygiene Standards
- Time Management & Task Prioritization
- Teamwork & Reliability

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## **PROFESSIONAL EXPERIENCE**

### **Cleaner**

**Naivas Supermarkets – Kenya**

**August 2022 – Present**

- Maintained high cleanliness and hygiene standards across **sales floors, offices, storage areas, and restrooms**.
- Performed daily cleaning tasks including **sweeping, mopping, dusting, sanitizing surfaces, and waste disposal**.
- Safely handled and used **cleaning chemicals and equipment** in line with company and safety guidelines.
- Ensured floors were clean and dry to reduce **slip and safety hazards**.
- Responded promptly to **spillages and emergency cleaning needs** during peak shopping hours.
- Supported store operations by maintaining a clean environment that enhanced **customer satisfaction and staff efficiency**.
- Followed cleaning schedules and checklists to ensure **consistent standards**.
- Worked collaboratively with supervisors and store staff to meet operational requirements.

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## EDUCATION

### Kenya Certificate of Secondary Education (KCSE)

Bellevue Secondary School, Nyeri

Completed: April 2022

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## ADDITIONAL INFORMATION

- Physically fit and able to work long shifts
- Willing to work weekends, holidays, and night shifts
- Fast learner and adaptable to new environments
- Strong work ethic and attention to detail

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## REFERENCES

Available upon request.

