

WILLIAM NJOROGЕ NDUNGU

Nairobi, Kenya

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PROFESSIONAL SUMMARY

Dedicated and reliable Cleaner with over **3 years of hands-on experience** maintaining cleanliness, hygiene, and safety standards in a **high-traffic retail environment** at Naivas Supermarkets. Proven ability to follow cleaning schedules, handle cleaning chemicals safely, support store operations, and maintain a clean, organized, and customer-friendly environment. Physically fit, detail-oriented, and able to work independently or as part of a team.

CORE SKILLS

- Commercial Cleaning & Sanitation
 - Retail Store Cleaning Operations
 - Floor Cleaning (Mopping, Scrubbing, Polishing)
 - Waste Collection & Disposal
 - Restroom Cleaning & Hygiene Maintenance
 - Use of Cleaning Equipment & Chemicals
 - Health & Safety Compliance
 - Infection Control & Hygiene Standards
 - Time Management & Task Prioritization
 - Teamwork & Reliability
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PROFESSIONAL EXPERIENCE

Cleaner

Naivas Supermarkets – Kenya

August 2022 – Present

- Maintained high cleanliness and hygiene standards across **sales floors, offices, storage areas, and restrooms.**
- Performed daily cleaning tasks including **sweeping, mopping, dusting, sanitizing surfaces, and waste disposal.**
- Safely handled and used **cleaning chemicals and equipment** in line with company and safety guidelines.
- Ensured floors were clean and dry to reduce **slip and safety hazards.**
- Responded promptly to **spillages and emergency cleaning needs** during peak shopping hours.
- Supported store operations by maintaining a clean environment that enhanced **customer satisfaction and staff efficiency.**
- Followed cleaning schedules and checklists to ensure **consistent standards.**
- Worked collaboratively with supervisors and store staff to meet operational requirements.

EDUCATION

Kenya Certificate of Secondary Education (KCSE)

Bellevue Secondary School, Nyeri

Completed: April 2022

ADDITIONAL INFORMATION

- Physically fit and able to work long shifts
- Willing to work weekends, holidays, and night shifts
- Fast learner and adaptable to new environments
- Strong work ethic and attention to detail

REFERENCES

Available upon request.

