

JOHN OKEYO OGAL

SECURITY OFFICER

 +254716919191

 johnogal43@gmail.com

 54, Rodi-Kopany, Kenya

ACCOMPLISHMENTS



- **Enhanced** security operations at Naivas Supermarket, supervising 3 access points and 4 security team members per shift, ensuring safe daily operations for 300+ customers and achieving a 30% decrease in security incidents through proactive monitoring and strict access protocols.

OTHER CERTIFICATIONS

- First Aid & Defensive Driving – KIHBT (March 2015 – April 2015)
- Plant Operator Course – KIHBT (January 2015 – March 2015)
- Driving Course – Imperial Driving School (June 2013 – August 2013)

SKILLS

- Access Control Management
- CCTV and Video Surveillance Monitoring
- Security Patrols and Risk Assessment
- Incident Detection and Reporting
- Emergency Response Procedures
- Alarm Systems Monitoring
- Threat and Vulnerability Assessment
- Crowd Control Management
- Loss Prevention Strategies
- Security Policy Enforcement
- Conflict De-escalation Techniques
- Communication and Interpersonal Skills

PROFESSIONAL SUMMARY

Disciplined and vigilant Security Officer with over 9 years of hands-on experience safeguarding commercial premises, with strong exposure to high-traffic supermarket security operations. Proven ability to maintain a safe and orderly environment through effective access control, loss prevention, surveillance, and incident response. Recognized for professionalism, sound judgment, customer-focused engagement, and strict adherence to security protocols, safety regulations, and organizational procedures.

PROFESSIONAL WORK EXPERIENCE

Security Officer – Access Control - G4S Kenya Limited

 **Naivas Supermarket**

 **01/2022 - 09/2025**

 **Kisumu, Kenya**

- Controlled entry and exit points to ensure authorized access for staff, customers, and suppliers.
- Monitored CCTV systems to detect suspicious activities and prevent theft or security breaches.
- Conducted routine patrols within the supermarket to maintain a visible security presence.
- Assisted in handling shoplifting incidents in line with company and legal procedures.
- Responded promptly to emergencies, disturbances, and safety concerns.
- Maintained accurate incident and daily occurrence reports.

Security Officer – Access Control - Wells Fargo Security

 **Quickmart Supermarket**

 **02/2016 - 07/2021**

 **Nairobi, Kenya**

- Provided frontline security coverage for a busy retail outlet serving 500+ customers per day.
- Performed routine bag checks and exit controls, helping reduce shrinkage and internal losses over time.
- Conducted regular patrols every shift, ensuring compliance with safety standards and store policies.
- Supported store management during peak hours, promotions, and stock deliveries.
- Handled and de-escalated customer and staff incidents professionally, minimizing disruptions to operations.
- Maintained clear incident logs and communicated security concerns promptly to supervisors and management.

EDUCATIONAL QUALIFICATIONS

Kenya Certificate of Secondary Education (KCSE)

 **Ngere High School**

 **2006 - 2009**

Kenya Certificate of Primary Education (KCPE)

 **Akele Primary School**

 **1996 - 2005**