

CURRICULUM VITAE

Name: Emma Akoth Obiero

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Professional Profile

A reliable, hardworking, and detail-oriented housekeeping professional with over 3 years of experience in maintaining high standards of cleanliness and sanitation in commercial and public spaces. Proven ability to work independently or collaboratively within a team. Committed to delivering exceptional service, adhering to hygiene and safety standards, and creating welcoming and sanitary environments for guests, clients, and staff.

Core Competencies

- Public area and guest room cleaning
 - Knowledge of cleaning chemicals and equipment
 - Adherence to safety and hygiene standards
 - Time management and multitasking
 - Laundry and linen management
 - Ability to follow schedules and instructions.
 - Excellent communication and interpersonal skills
 - Reporting maintenance and inventory issues
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Education Background

Unity College of Professional Studies

Certificate in Housekeeping & Hospitality Management

2010 – 2015

Stonebic Secondary School

Kenya Certificate of Secondary Education (KCSE)

Completed: 2009

Kandengwa Primary School

Kenya Certificate of Primary Education (KCPE)

Completed: 2005

Work Experience

Mövenpick Nairobi Hotel & Residences— *Public
area Attendant Jan 2022 – Present*

Key Responsibilities:

- Maintained cleanliness in customer areas, lobbies, washrooms, and back-of-house facilities.
- Identified and reported any maintenance needs or safety hazards.
- Ensured compliance with sanitation and safety procedures.
- Assisted in preparing public areas for corporate inspections, staff events, and VIP visits.

Teamplus Limited – *Housekeeping Attendant
May 2019 – December 2022*

Key Responsibilities:

- Cleaned public areas, guest rooms, and washrooms according to daily schedules.
 - Replenished amenities such as soap, tissues, and towels in restrooms and lounges.
 - Managed waste disposal and disinfected high-touch areas.
 - Operated cleaning machinery and used approved cleaning products safely.
 - Maintained accurate stock levels and notified supervisors of low supplies.
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Professional Development & Training

- Basic First Aid & Emergency Response (In-house training, 2023)
 - Workplace Health & Safety Awareness – Teamplus Ltd (2022)
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References

1. **Elizabeth Mlaa**
Housekeeping Supervisor – Mövenpick
Nairobi Hotel & Residences
Tel: +254 714089891
2. **Japheth**
Supervisor – Teamplus Limited
Tel: +254 726 643 696