

COLLINS KITHEKA

Kenyan | Kiambu, Kenyatta Road, Kenya

Email: lokocollo@gmail.com

PERSONAL PROFILE

Professional, disciplined, and customer-focused individual with National Youth Service (NYS) experience in a structured government environment. Strong team player with good communication skills, high safety awareness, and the ability to remain calm under pressure. Motivated to deliver excellent passenger service while maintaining airline safety and service standards.

KEY SKILLS

- Customer service & passenger assistance
- Teamwork and discipline
- Communication skills
- Safety awareness
- Time management
- Ability to work under pressure
- Cultural sensitivity

WORK EXPERIENCE

National Youth Service (NYS) – National Building

Ardhi House, Nairobi | Duration: 6 Months

- Participated in national building and public service duties
- Worked in a disciplined and structured environment following procedures
- Assisted members of the public professionally and respectfully
- Demonstrated punctuality, responsibility, and teamwork
- Maintained cleanliness, order, and operational standards

EDUCATION

High School Education

Completed

LANGUAGES

English – Fluent

Kiswahili – Fluent

ADDITIONAL INFORMATION

- Physically fit and well-groomed
- Willing to relocate and work flexible shifts
- Comfortable working in a multicultural environment

