

ROBERT KARANI

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## **PROFESSIONAL SUMMARY**

Experienced Stewarding Supervisor with over 8 years of experience in luxury and international 5-star hotel environments. Proven expertise in stewarding operations, HACCP compliance, hygiene audits, inventory control, team leadership, and safety procedures. Fire Marshal and First Aid certified, with a strong record of supporting high-volume kitchen, banquet, and conference operations. Seeking opportunities in luxury hotels or cruise ship operations.

## **CORE SKILLS**

Stewarding Operations Management

Team Leadership & Staff Scheduling

HACCP & Food Safety Compliance

Hygiene Audits & Sanitation Standards

Fire & Safety Procedures (Fire Marshal Certified)

Inventory & Cost Control

Equipment Handling & Maintenance

Chemical Handling & Storage

Waste Management Systems

Dishwashing & Decoy Systems

Staff Training & Performance Monitoring

Strong Communication & Problem Solving

## **PROFESSIONAL EXPERIENCE**

### **Stewarding Supervisor**

Pullman & Mercure Hotel Nairobi | 2022 – 2025

Supervised and coordinated a stewarding team of 18 staff across multiple outlets.

Ensured 100% compliance with hygiene, sanitation, and HACCP standards.

Reduced equipment breakages and losses through improved inventory control systems.

Conducted regular training on chemical handling, safety, and cleanliness standards.

Supported high-volume operations including banquets, conferences, and events.

Played a key role in successful internal and external hygiene audits.

### **Senior Steward / Stewarding Team Leader**

Crowne Plaza Hotel Nairobi | 2021 – 2022

Assisted in managing daily stewarding operations in a 5-star hotel environment.

Supported hygiene inspections, contributing to high audit scores.

Trained and supervised new stewarding staff, promoting teamwork and discipline.

Improved workflow efficiency between kitchen and stewarding departments.

Kitchen Steward

### **Jacaranda Hotel Nairobi | 2016 – 2021**

Maintained high cleanliness and sanitation standards in kitchens, stores, and service areas.

Supported chefs during peak service periods and major events.

Recognized for reliability, teamwork, and strong work ethic.

Cross-Training (Certified):

Kitchen Department – Commis (Saucier & Bakery) | 2019

## **EDUCATION**

Kenya Certificate of Secondary Education (KCSE)

Busali Union High School

Kenya Certificate of Primary Education (KCPE)

Kaptobongen Primary School

## **CERTIFICATIONS & TRAINING**

Fire Marshal Certificate – G4S Training (2024)

First Aid Certificate – G4S Training

HACCP & Food Safety Compliance

Inventory & Cost Control

Human Rights – Accor Academy (2025)

Personal Data Protection – Accor Academy

WATCH: Act Against Sexual Exploitation of Children in Tourism – Accor Academy

Anti-Bribery & Corruption Policy – Accor Academy

Anti-Trust & Ethical Conduct – Accor Academy

## **REFERENCES**

Available upon request