

PETER OCHIENG OGUTU

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Nationality: Kenyan
Languages: English & Swahili

CAREER OBJECTIVES

To be competent individual able to work in situations calling for teamwork, creativity, dedication and create mutual benefit.

PERSONAL PROFILE

Willing to give all support in any organization with the capacity that I have to acquire goals and create mutual benefit

PROFESSIONAL PROFILE

A polite, well-spoken, and hard-working waiter with experience in fast-paced restaurant environments. Possessing excellent observation and communication skills, I can work effectively both independently and as part of a team. I am a dedicated professional, committed to providing exceptional customer service and ensuring a positive experience for all guests.

SKILLS

- Bar cleaning and maintenance
- Extensive wine knowledge
- Food service and safety
- Till balancing
- Multidisciplinary teamwork
- Enthusiastic communicator

WORK EXPERIENCE

Waiter | Hotel Restaurant,

Neptune Hotels April 2023 - 2024

- Maintained high standards of presentation and quality when serving meals and drinks.
- Executed comprehensive bar closing duties, including thorough cleaning and stock replenishment.
- Accurately received and relayed food and drink orders to kitchen staff.
- Performed bar closing duties, thorough cleaning and replenishing stock

Waiter | PIZZA Magic Hotel, Nyali June 2024 - Present

- Provided a warm and welcoming atmosphere for all customers.
- Managed guest inquiries and ensured timely delivery of food and beverage orders.
- Maintained a neat and tidy appearance of all guest tables.
- Communicated regularly with kitchen and bar staff to ensure smooth front-of-house operations and minimize potential service delays.
- Ensured a warm welcome for all customers upon arrival.

Sales Executive | Canva Credit Limited Company 2022

- Developed strong customer handling and prospecting skills.
- Ensured high levels of client satisfaction through dedicated service.

EDUCATION

2021 – 2022: attended Diploma classes in accounting at sunrise college of professional studies

K.C.S.E. Certificate | Dona Olinda Secondary 2015 - 2018

- Attained Certificate

K.C.P.E. Certificate | Mweza Primary School 2011 - 2014

- Attained Certificate

SHORT COURSES & CERTIFICATIONS

- **2020:** Food and Beverage Basic Waiter Training, Sunrise College
Table service and customer relations.
- **2019:** Attended Computer Classes (packages), Dakar Networks institute

HOBBIES

- Traveling majorly on business related trips
- Watching documentaries
- Playing video games and football

REFEREES

1. **Mr. Wilfred Omondi**
Tel: 0748759240
2. **Bishop Beatrice Nethuli**
Tel: 0724810701