

Resume

Professional cleaner

Personal details

Name	Zamzam Resa
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Address	resazamzamcv@gmail.com, 50200 Bungoma
Date of birth	May 3, 2002
Gender	Female
Nationality	Kenyan
Civil status	Single



Profile

Reliable and hardworking Cleaner with over 2 years of experience maintaining cleanliness and hygiene in both residential and commercial areas. Skilled in deep cleaning, waste management, and sanitation practices. Dedicated to creating a clean, safe, and welcoming environment for clients and staff.

Education

Jan 2021 - Dec 2022	University Technical university of mombasa, Mombasa Diploma in environmental and hospitality management
Feb 2016 - Nov 2019	High school Loreto convent girls, Transnzoia High-school diploma

Employment

Jan 2023 - Present	Cleaner Sunrise hotel, Bungoma Cleaned and disinfected office spaces, kitchens, restrooms, and high-touch areas. Conducted thorough dusting of surfaces, furniture, and fixtures on a regular basis. Efficiently managed trash removal responsibilities, emptying bins and replacing liners as needed. Maintained cleaning equipment and reported any faults to supervisors Assisted with laundry and arrangement of supplies when needed.
Mar 2021 - Nov 2022	Domestic cleaner

Private homes, Mombasa

Performed general home cleaning, laundry, and ironing. Maintained hygiene in kitchens and bathrooms. Organized rooms and handled cleaning supplies responsibly.

Skills

Washing, dusting and polishing surfaces

Sweeping, mopping and vacuuming

Safe use of cleaning equipment and chemicals

Attention to Detail

Waste disposal and recycling

Ability to follow safety procedures

Customer Service

Teamwork and time management

Languages

English

Achievements

Successfully maintained high standards of cleanliness and hygiene in office and domestic environments, ensuring customer satisfaction.

Consistently received positive feedback and high satisfaction ratings from customers for exceptional service and attention to detail.

References

References available upon request.