

# Resume

Professional cleaner

## Personal details

Name	Zamzam Resa
Email address	resazamzamcv@gmail.com
Phone number	0740691700
Address	resazamzamcv@gmail.com, 50200 Bungoma
Date of birth	May 3, 2002
Gender	Female
Nationality	Kenyan
Civil status	Single



## Profile

Reliable and hardworking Cleaner with over 2 years of experience maintaining cleanliness and hygiene in both residential and commercial areas. Skilled in deep cleaning, waste management, and sanitation practices. Dedicated to creating a clean, safe, and welcoming environment for clients and staff.

## Education

Jan 2021 - Dec 2022	<b>University</b> <b>Technical university of mombasa, Mombasa</b> Diploma in environmental and hospitality management
Feb 2016 - Nov 2019	<b>High school</b> <b>Loreto convent girls, Transnzoia</b> High-school diploma

## Employment

Jan 2023 - Present	<b>Cleaner</b> <b>Sunrise hotel, Bungoma</b> Cleaned and disinfected office spaces, kitchens, restrooms, and high-touch areas. Conducted thorough dusting of surfaces, furniture, and fixtures on a regular basis. Efficiently managed trash removal responsibilities, emptying bins and replacing liners as needed. Maintained cleaning equipment and reported any faults to supervisors Assisted with laundry and arrangement of supplies when needed.
Mar 2021 - Nov 2022	<b>Domestic cleaner</b>

### **Private homes, Mombasa**

Performed general home cleaning, laundry, and ironing. Maintained hygiene in kitchens and bathrooms. Organized rooms and handled cleaning supplies responsibly.

## **Skills**

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**Washing, dusting and polishing surfaces**

**Sweeping, mopping and vacuuming**

**Safe use of cleaning equipment and chemicals**

**Attention to Detail**

**Waste disposal and recycling**

**Ability to follow safety procedures**

**Customer Service**

**Teamwork and time management**

## **Languages**

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**English**

## **Achievements**

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Successfully maintained high standards of cleanliness and hygiene in office and domestic environments, ensuring customer satisfaction.

Consistently received positive feedback and high satisfaction ratings from customers for exceptional service and attention to detail.

## **References**

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References available upon request.