



DENNIS MUKALAVAI SHIRATUKHA

CONTACT

- Hamisi, Vihiga, 70 - 50309
- +254712398420
- dmukalavai@gmail.com

SKILLS

- Active listening
- Communication
- Computer skills
- Customer service
- Leadership
- Management
- Problem-solving skills.

LANGUAGES

Swahili: First Language

English: C1
Advanced

HOBBIES AND INTERESTS

- Watching Football
- Cooking
- Socializing

REFERENCES

Fr. Pius Shikuku
Parish Priest - Erusui
Tel +254723004077
Mr. David Anyolo
Former Headteacher
Musudzu Primary
Tel. +254724366067

RELIGION

- CHRISTIAN

EXPERIENCE

Market Impact Team

Pwani Oil Limited - Mombasa, Machakos, Eldoret, Kitui, Kisumu, Kakamega, Kenya

- Conducted thorough quality control checks on finished products, identifying and rectifying any defects for optimal quality.
- Participated in trade shows and exhibitions, showcasing innovative carpet designs and expanding market presence.
- Negotiated with clients on custom orders, establishing clear expectations and achieving high levels of customer satisfaction.
- Designed bespoke carpet patterns to meet client specifications, enhancing customer satisfaction and personalisation.
- Delivered detailed product knowledge training to new staff, enhancing team expertise and efficiency in carpet making.

Stocker

Carrefour Hypermarket - Nairobi, Kenya

- Monitored work space to keep neat, orderly and safe.
- Properly disposed of debris and box packaging.
- Monitored and reordered stock to maintain optimal levels and prevent overstocking or shortages.
- Liaised with the sales team to understand customer trends and adjust stock levels accordingly.

EDUCATION

2017

Bachelor of Business Administration Bachelor of Purchasing and Supply
Kisii University - Kisii, Kenya

2015

Certificate of Higher Education Diploma in Purchasing and Supply
Kisii University - Kisii, Kenya

DRIVING LICENCE

Licence No. IDL-BK0053
Date of Expiry - 20 August 2025

