

DENIS GICHUKI KARIITHI

Contact

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51, Kerugoya.

Skills

Team builder to the team am working with which makes the work run smoothly. Problem solving, Decision making and making sales



OBJECTIVE

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

EXPERIENCE

Glacier Hotel to date

August

Food and beverage supervisor currently, head waiter, waiter. 2023 - To Overseeing daily food and service. date

Ensuring high standards of food and beverage quality cleanliness and safety.

Addressing guest inquiries and complaints.

Ensuring a positive during experience.

Providing excellent customer services.

Assisting in menu development, promotional activities and special events.

Managing food and beverage costs including labors and inventory.

Honi resort.

Nov 2022

Bar man

- Jan

Beverage preparation and service.

2023

Serving drinks.

Customer service.

Handle payments.

Knowledge of alcohol.

Bantu Mountain lodge

Nov 2019

Waiter.

- April

Worked as a casual for the festive season which involved.

2020

Serving of the guest and welcoming them.

Maintaining of the restaurant cleanliness

Knowledge on the menu and the serving position.

Allocation of the tables to the guest and always being ready for the service.

Azul Margarita Beach resort.

May

Trainee.

2018 -

Attend all the hotel departments including the laundry area which gave me an exposure in all hotel areas.

Sep 2018

EDUCATION

Karatina University	2015 -
Bachelor in Hotel and Hospitality management,	2019
Second class honors lower division	
Dedan Kimathi Memorial High School,	2011 -
Secondary Education	2014
B plain	
Mt. Zion College	2015 Jan
Computer Applications,	- April

2015

REFERENCE

Priscilla Mbugua - Glacier Hotel

Manager.
0705302276

Michael Muthoka - Glacier Hotel

Food and beverage supervisor
0722681508

Grace Wanjiru - Bantu Mountain lodge

Food and Beverage supervisor
0717724837

Mr. Methuselah Bichange - Karatina University

Head of department Tourism and Hospitality Management.
0722154680