

DENIS GICHUKI KARIITHI

Contact

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0710489233

51, Kerugoya.

Skills

Team builder to the team am working with which makes the work run smoothly. Problem solving, Decision making and making sales

OBJECTIVE

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

EXPERIENCE

Glacier Hotel to date August 2023 - To date
Food and beverage supervisor currently, head waiter, waiter. Overseeing daily food and service.

Ensuring high standards of food and beverage quality cleanliness and safety.

Addressing guest inquiries and complaints.

Ensuring a positive during experience.

Providing excellent customer services.

Assisting in menu development, promotional activities and special events.

Managing food and beverage costs including labors and inventory.

Honi resort. Nov 2022 - Jan 2023
Bar man
Beverage preparation and service.

Serving drinks.

Customer service.

Handle payments.

Knowledge of alcohol.

Bantu Mountain lodge Nov 2019 - April 2020
Waiter.
Worked as a casual for the festive season which involved.

Serving of the guest and welcoming them.

Maintaining of the restaurant cleanliness

Knowledge on the menu and the serving position.

Allocation of the tables to the guest and always being ready for the service.

Azul Margarita Beach resort. May 2018 - Sep 2018
Trainee.
Attend all the hotel departments including the laundry area which gave me an exposure in all hotel areas.

EDUCATION

Karatina University	2015 -
Bachelor in Hotel and Hospitality management,	2019
Second class honors lower division	
Dedan Kimathi Memorial High School,	2011 -
Secondary Education	2014
B plain	
Mt. Zion College	2015 Jan
Computer Applications,	- April

REFERENCE

Priscilla Mbugua - Glacier Hotel

Manager.
0705302276

Michael Muthoka - Glacier Hotel

Food and beverage supervisor
0722681508

Grace Wanjiru - Bantu Mountain lodge

Food and Beverage supervisor
0717724837

Mr. Methuselah Bichange - Karatina University

Head of department Tourism and Hospitality Management.
0722154680