



I am a dedicated and customer-oriented hospitality professional with hands-on experience in reputable hotels and corporate environments. I am well trained in food and beverage service and production, with a strong ability to deliver high-quality service, maintain hygiene standards, and ensure excellent guest satisfaction. Seeking a waitress position where professionalism, efficiency, and attention to detail are valued.

EDUCATION

KIBONDENI HOSPITALITY COLLEGE - (MODULE TWO – ONE YEAR)

Craft Certificate in Food and Beverage Service Production

MUKURU PROMOTIONAL CENTRE - (MODULE ONE – ONE YEAR)

Craft Certificate in Food and Beverage Production

NAMAJALA HIGH SCHOOL - (2019 - 2022)

Kenya Certificate of Secondary

WORK EXPERIENCE

Sarova Panafric Hotel

(Dual Training - April 2025)

- Provided professional food and beverage service to hotel guests
- Ensured prompt, courteous, and accurate service
- Maintained cleanliness and hygiene standards in service areas
- Supported smooth coordination between kitchen and service staff

Safaricom House

(Casual Worker - Apr 2025 - Dec 2025)

- Provided efficient service support in a corporate environment
- Maintained professionalism while handling assigned duties
- Demonstrated reliability and adaptability in a fast-paced setting

PricewaterhouseCoopers(PWC)

(Casual Worker - Apr 2025 - Dec 2025)

- Supported hospitality and service operations during events and daily functions
- Ensured proper guest handling and service delivery
- Maintained high standards of professionalism and customer care

Sarova Stanley Hotel

(Casual Worker - Apr 2025)

- Delivered quality food and beverage service to hotel guests
- Ensured accurate order taking, table setup, and timely service
- Contributed to high levels of guest satisfaction through attentive service

CORE COMPETENCIES

- Professional food and beverage service
- Guest relations and customer experience
- Table setup, order taking, and service etiquette
- Hygiene, cleanliness, and safety standards
- Team collaboration and communication
- Time management and multitasking

PERSONAL STRENGTHS

- Confident and well-presented
- Reliable and hardworking
- Excellent interpersonal skills
- Quick learner with a positive attitude
- Able to perform well under pressure

LANGUAGES

English. Swahili. French.

REFERENCES

Available upon request.