

CURRICULUM VITAE

Name : Senewa lauryn milanoi
Adress : Ongata Rongai
Sex : Female
Marital Status: Single
Nationality : Kenyan
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Professional Summary

Enthusiastic and customer-focused Barista with over 1 years of experience crafting high-quality coffee beverages in fast-paced café environments. Skilled in espresso machine operation, latte art, customer service, and point-of-sale systems. Passionate about providing exceptional guest experiences while maintaining high standards of cleanliness, efficiency, and teamwork.

Skills

- Espresso & Coffee Brewing Techniques

- Latte Art & Beverage Presentation
- Customer Service Excellence
- Cash Handling & POS Systems
- Inventory Management
- Health & Safety Compliance
- Team Collaboration
- Time Management
- Multitasking in High-Volume Settings

Work Experience

Barista

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Jan 2024– 2025Feb

- Prepare and serve a wide variety of espresso-based and brewed coffee drinks to over 200 customers daily.
- Maintain cleanliness and organization of the bar area according to food safety standards.
- Train new team members on beverage preparation and store protocols.
- Upsell seasonal drinks and pastries, contributing to a 15% increase in daily sales.
- Managed opening and closing procedures, including cash reconciliation and stock ordering.

- Created visually appealing latte art, enhancing customer satisfaction and brand reputation.
- Implemented new workflow processes that reduced drink preparation time by 20%.

Education

High School Diploma

Barista planet Academy, Nairobi

2024

2020-2023 –Enoomatasiani Girls

2010-2019 Nkoile Primary School

References

Grace chibanda -0798802031

Damaris mwongeli-0741848950