

# **CURRICULUM VITAE**

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**Name** :Senewa lauryn milanoi  
**Address** :Ongata Rongai  
**Sex** : Female  
**Marital Status**:Single  
**Nationality** :Kenyan  
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## **Professional Summary**

Enthusiastic and customer-focused Barista with over 1 years of experience crafting high-quality coffee beverages in fast-paced café environments. Skilled in espresso machine operation, latte art, customer service, and point-of-sale systems. Passionate about providing exceptional guest experiences while maintaining high standards of cleanliness, efficiency, and teamwork.

## **Skills**

- Espresso & Coffee Brewing Techniques

- Latte Art & Beverage Presentation
- Customer Service Excellence
- Cash Handling & POS Systems
- Inventory Management
- Health & Safety Compliance
- Team Collaboration
- Time Management
- Multitasking in High-Volume Settings

## Work Experience

### Barista

### hoodcataries

Jan 2024 – 2025 Feb

- Prepare and serve a wide variety of espresso-based and brewed coffee drinks to over 200 customers daily.
- Maintain cleanliness and organization of the bar area according to food safety standards.
- Train new team members on beverage preparation and store protocols.
- Upsell seasonal drinks and pastries, contributing to a 15% increase in daily sales.
- Managed opening and closing procedures, including cash reconciliation and stock ordering.

- Created visually appealing latte art, enhancing customer satisfaction and brand reputation.
- Implemented new workflow processes that reduced drink preparation time by 20%.

## **Education**

### **High School Diploma**

Barista planet Academy, Nairobi  
2024

2020 -2023 –Enoomatasiani Girls

2010-2019 Nkoile Primary School

## **References**

Grace chibanda -0798802031

Damaris mwongeli-0741848950