CURRICULUM VITAE
Georvaels Okoth Agit
georvaelsagit@gmail.com
CELL: **+254742656543.**

CAREER OBJECTIVE

My main Career Objective is always to deliver the best output to ensure effective performance and contribution to the growth of the Company/Organization/Institution/Firm in which I may serve at any level.

EDUCATIONAL BACKGROUND

INPROGRESS:

Bachelor of computer science at university of the people

October 2024 to March 2025: AWS Solutions Architect

Cloud Architecture Design
Networking Knowledge
Security and Identity Management
Cost Management
Databases and Storage
Application Deployment & Monitoring
Disaster Recovery and High Availability
Serverless Computing
DevOps and Automation
Monitoring and Troubleshooting

Feb to December 2024: Software development at PLP Academy.

Gained skills in:
Python Programming
Software engineering
Database management
Dart Programming
Web development V1
Business Communication Skills & Entrepreneurship

Jan 2023 - June 2024: Diploma in Business (MBS) at Interweave Solution Academy.
Gained skills in:
Project management
Record keeping
Business administration

JAN 2022- DEC 2023: IT Bridge Academy (Sight Savers/NITA)-CISCO CCNA/CCT.

I pursued courses on CISCO CCNA and CCT, to be a Certified Cisco Networking Associate and a Cisco Certified. I am sharpening my skills on network engineering and administration. Have also gained skills in;

- ☐ Linux OS
- ☐ Internet of Things (IoT)
- ☐ Programming in Python
- ☐ Cybersecurity
- ☐ Devnet

SEP, 2019- MAR, 2020: Blogger computer Training

Studied full computer packages where I was issued with a certificate and gained important skills in;

- Basic computer skills
- Computer Software Installation and Maintenance.
- Computer Hardware Installation and Maintenance.
- Exploring Excel and its features
- Exploring in powerpoint and publisher
- Android software and hardware installation and maintenance.

2016-2019: Oriwo Boys High School.

Studied and completed my K.C.S.E.

2004-2015: Sinogo Primary School.

Studied and completed the KCPE

SKILLS & ACHIEVEMENTS
- ☐ Exploring Android software and hardware maintenance
- ☐ Tracking Android location using various methods
- ☐ Familiar with Kali Linux Operating Systems for programming
- ☐ Data entry
- ☐ Data Annotation

- ☐ Customer Support Agent
- ☐ Analytical & Assessment Skills
- ☐ Flexibility & Adaptability
- ☐ Teamwork & Collaboration
- ☐ Customer-Focused Mindset
- ☐ Organizational & Planning Abilities
- ☐ Critical Thinking & Problem Solving
- ☐ Effective Communication & Listening

WORK EXPERIENCE

MAY, 2020- FEB, 2022: **A**ssistant manager at the Blogger Computer

Services. I was responsible for the following:

a. Ensuring proper data collection & entry
b. Ensuring the environment is conducive for learners
c. Taking daily records
d. I was able to do troubleshooting
e. Printing and photocopying
F. Customer Support

MAY, 2022- NOV, 2022 Interned at Kenyatta University City Campus as Trainer assistant.

I was responsible for the following:

a. Assisting the students during the Computer Networking practical
   sessions in CCNA

OCTOBER 2022 – JAN 2024: Employed at Meganet Technologies (Internet Service Provider)
as a Network engineer.
I was responsible for the following:
- Installed, maintained, and repaired customer network and PC systems.
- Configured LANs, VoIP, email accounts, and ISP connections.
- Installed, spliced, tested, and troubleshot fiber optic networks.
- Diagnosed and resolved RF and IP network issues.
- Maintained backhaul networks and ensured uptime through preventive repairs.
- Performed elevated tower and pole installations safely.
- Conducted site surveys, inspections, and infrastructure planning.
- Managed tools, equipment, and accurate service documentation.
- Delivered professional customer support and training.
- Responded promptly to outages, including after-hours emergencies.

October 2024 - 2025: Teleperformance Kenya: Customer Service Representative:
● Communication Skills
● Problem-Solving and Critical Thinking
● Patience and Stress Management
● Product and Service Knowledge
● Time Management
● Conflict Resolution
● Customer Relationship Management
● Data Entry and Reporting

JUNE- TO DATE: INTERN AT ABSA BANK
● Logged and resolved complaints using the CRM system (BOC) within stipulated TAT.
● Followed up on Hello Money and BIR applications, ensuring activation and issue resolution.
● Addressed walk-in customer queries and processed account item requests.
● Issued ATM cards, chequebooks, and processed standing/dormancy/loan instructions.
● Verified customer identity and updated account demographics as per procedures.
● Identified sales leads and referred them to the relevant sales personnel.
● Processed RTGS payments and cheque book applications with accuracy and speed.

HOBBIES AND INTERESTS

● Golf & Football
● Playing computer games
● Swimming
● Programming

LANGUAGES

As a Kenyan citizen, I am fluent in speaking both the Kenyan National Languages i.e., English and Kiswahili Languages.

REFERENCES

1. Harmstone Lundu
   General Manager
   Meganet Technologies
   Kitengela
   lundu@meganet.co.ke
   0700039077

2. Mr. Allan Onyango. Onyango
   Technical Trainer
   Kenyatta University Cisco Networking Academy
   National Industrial Training Authority, IT Bridge Cisco Academy, Nairobi
   Onyango.allan@ku.ac.ke
   +254721682700

3. Mr. Ebrahim Omondi
   Manager
   Blogger computer institute,
   Rangwe +254723329934.