

BRIAN MUEMA MWIKALI

House Keeper



Results-driven housekeeping with 4 years of experience in the hospitality industry. Skilled in managing housekeeping operations, ensuring compliance with cleanliness standards, and enhancing guest experiences. Seeking to leverage leadership abilities and attention to detail in a dynamic team

Personal Info

Date of Birth

01 Nov 1999

Nationality

Kenyan

Gender

Male

Marital Status

Single

Religion

Christian

Passport No.

AK1448768

Date Of Issue

24 Aug 2023

Date Of Expiry

23 Aug 2023

Languages

English/ Swahili

Phone No.

0790856833 / 078377887

Core Competencies

Leadership



Quality Assurance



Customer Service



Staff Training



Time Management



Safety & Compliance



Education

St. Maximilian High School

2018 - 2021

Kenya Certificate of Secondary Education

Mathare Community Outreach Pri Sch

2007 -2016

Kenya Certificate of Primary Education

Experience

Housekeeper Supervisor

Stedmark Hotel & Gardens

2023 – 2025

- ❖ Oversee daily operations of the housekeeping department for a 30-room luxury hotel, ensuring all areas meet the highest cleanliness and hygiene standards.
- ❖ Supervise, train, and mentor a team of 10 housekeeping staff, promoting a culture of excellence and teamwork.
- ❖ Manage inventory of cleaning supplies and linen, ensuring adequate stock levels and minimizing wastage.
- ❖ Conduct regular performance reviews and provide constructive feedback to staff to encourage professional growth.
- ❖ Implement safety protocols and conduct safety training sessions to ensure a secure environment for staff and guests.
- ❖ Assisted the housekeeping manager in planning, organizing, and managing the daily operations of the housekeeping department.
- ❖ Inspected guest rooms and public areas to ensure they met quality standards and took corrective action as necessary.
- ❖ Assisted in budget preparation and cost control measures by monitoring supply usage and reducing overtime costs.

Housekeeper

Ibis Hotel.

2022 – 2023

- ❖ Supervision of housekeeping staff, ensuring that all assigned areas of the facility were clean and sanitized according to standards.
- ❖ Coordinated daily work assignments and schedules for housekeeping personnel.
- ❖ Performed regular inspections of rooms and public areas to ensure adherence to cleanliness standards.
- ❖ Assisted in managing inventory and ordering of cleaning supplies and equipment.
- ❖ Provided support in handling complaints and resolving issues related to housekeeping services.
- ❖ Reported maintenance issues and safety hazards to management to ensure a safe environment.
- ❖ Assisted with the training of new housekeeping staff, demonstrating cleaning techniques and safety practices.
- ❖ Managed laundry operations, including washing, drying, and folding linens and uniforms.

Interests

Socializing

Swimming

Reading Novels

Referees

Submitted Upon Request

DESCRIPTION / MAELEZO / DESCRIPTION

Bearer / Mwanze Pas / Titulaire

BRIAN MUEMA MWIKALI

Place of Residence / Mahali aishipo / Lieu de Résidence
HURUMA, HURUMA

Height / Urefu / Hauteur

5'1" *ft/in* **1.55** *m/cm*

Colour of Eyes / Rangi ya Mwendo / Couleur des Yeux
BLACK

Special Peculiarities / Alama yoyote idivo ya kawaida / Particularités Spéciales

NONE

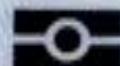
Profession / Isalama / Profession

Signature of Holder / Sahibi ya Mwanze Pas /
Signature du Titulaire

Signature of Passport Officer / Sahibi ya Afisa wa Pas /
Signature de l'Agent des Passports

P. Mweningo

REPUBLIC OF KENYA / JAMHURI YA KENYA / REPUBLIQUE DE KENYA



PASSPORT/PAS/PASSEPORT

Type/Type / Country Code/Nomburi ya Nchi/Code du Pays / Passport No./Number/ no PaséN° de Passport

P KEN

AK1448768

Surname/Jina la Umoja/Nom

MWIKALI

Given Name/Migina Aliyoperwa/Prenoms

BRIAN MUEMA

Nationality/Urafa/Nationalité

KENYAN

Date of Birth/Tarehe ya Kusulwa/Date de Naissance

01 NOV 1999

Sex/Seha/Genre / Place of Birth/Mahali ya Kusulwa/Lieu de Naissance

M NAIROBI, KEN

Date of Issue/Tarehe ya Kusulwa/Date de Délivrance

24 AUG 2023

Date of Expiry/Tarehe ya Afisa/Date d'Expiration

23 AUG 2033

Personal No./Nomburi ya Kibinazi/N° Personnel

3268988

Issuing Authority/Mombaki ya kusua Pasaportu/

GOVERNMENT OF KENYA

Holder's Signature/Sahibi ya Mwanze Pas/
Signature du Titulaire

[Signature]

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Stedmark
GARDENS & HOTELS

STEDMARK HOTEL & GARDENS

P.O BOX 7667, 00100 NAIROBI

Ref No. STEDMARK//RE/13/25

13TH JUN 2025

TO WHOM IT MAY CONCERN.

RE: BRIAN MUEMA MWIKALI

I highly recommend Brian Muema as a housekeeper. In his time at our hotel, Brian has shown outstanding leadership, organizational abilities, and a dedication to maintaining high cleanliness and service standards.

Brian is an exceptional housekeeper who effectively oversees a team of ten housekeeping staff, providing clear direction, support, and training for optimal performance. His leadership has boosted productivity and morale, creating a positive and efficient work environment.

Beyond his professional capabilities, Brian is a person of integrity, kindness, and fairness. He is respected and well liked by his colleagues and staff, serving as a positive role model.

I have no doubt that Brian will continue to thrive in any role he pursues. His reliability, hard work, and effectiveness make him a valuable asset to any organization.

I wholeheartedly endorse Brian Muema for the housekeeping position, confident that he will have a significant and positive impact.

Yours Sincerely,

Ezekiel Kamau.
Manager,
Stedmark Hotel

STEDMARK HOTEL
P. O. BOX 7667, NAIROBI
MANAGER

