

ZIPPORAH NDUTA MUMBI

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 Nyeri, Kenya

CORE SKILLS

Food safety and hygiene practices.

Food preparation and basic cooking skills.

Customer service and guest relations.

Time management and ability to work under pressure.

Teamwork and effective communication.

Cleanliness, organization and attention to detail.

Order handling and service accuracy.

Adaptability and willingness to learn.

INTERESTS

Pastry and baking.

Learning new culinary skills through cooking shows.

Travelling and cultural exploration.

LANGUAGES

English: Fluent

Kiswahili: Fluent

Kikuyu: Native

PROFESSIONAL SUMMARY

Dedicated and hardworking professional with practical experience in food preparation, customer service and hospitality operations. Trained in Food Processing Technology with solid knowledge of food safety, hygiene and quality service standards. Comfortable working in fast-paced environments and known for strong teamwork, communication and reliability. Seeking an opportunity with a reputable organisation where I can contribute my skills, support efficient operations and continue growing within the food industry.

EXPERIENCE

Cook cum waitress

February 2024 - November 2024

Alicia's Delicacy Cafe

- Prepared and cooked meals according to menu standards and food safety requirements.
- Served customers politely and handled orders accurately and on time.
- Maintained high standards of cleanliness in the kitchen, dining and service areas.
- Ensured proper food storage and followed hygiene and sanitation procedures.
- Worked closely with colleagues to ensure smooth daily operations.
- Assisted with opening and closing duties, including cleaning and stock checks.

Waitress

May 2022 - April 2023

Taji Food Cafe

- Provided friendly and professional service to customers at all times.
- Took customer orders accurately and communicated them to the kitchen staff.
- Assisted with basic food preparation and plating when required.
- Maintained cleanliness of tables, service areas and equipment.
- Followed hygiene, health and safety standards consistently.
- Supported daily cafe operations through teamwork and reliability.

EDUCATION

Certificate in Food Processing Technology

2020-2021

Kinoo Vocational Training Centre

Early Childhood Development and Education

2015-2017

Mathari Teachers Training College

Kenya Certificate of Secondary Education

2011-2013

Gathungururu Girls Secondary

Kenya Certificate of Primary Education

2003-2009

Moi Nyeri Complex Primary



REFERENCE

Paul Mugwanja - Kinoo Vocational Training Centre

Principal

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